



**Voted the best in
Bristol for customer
satisfaction**



Hello and welcome

Polar Bear Windows at your service

Our ethos has always been to improve the living standards of our customers through delivering quality-assured products and providing excellent customer service.

With almost 30 years industry experience and rated the best in Bristol for customer satisfaction, we are sure you will be happy that you chose Polar Bear Windows.

For extra peace of mind – we offer up to 20 year guarantee and 10 year security pledge to ensure you are protected for years to come.

We started fitting windows, but today we are delighted to be offering you a wide range of home improvement products and services.

Once you have chosen what product or service you are interested in, contact one of our friendly sales designer for more information and to receive a free quote.

Call **0117 327 0127**

Email **sales@pbwl.co.uk**



Enjoy comfortable modern living

From our family to yours

At the age of 17, Mark began his career in fitting windows. As time went on, he gained invaluable experience and developed a deep understanding of the window industry. However, he grew increasingly frustrated with the lack of transparency and sales gimmicks prevalent in the industry. This motivated him to establish Polar Bear Windows, where he championed three key principles to provide customers with an exceptional experience.

Putting the customers needs first

We strive to provide products that perfectly match our customers' unique needs and specifications. To cater to every taste, we offer a wide range of designs to choose from.

Providing the best service

Our team is composed of highly qualified and experienced experts in the field. We are deeply passionate about providing our customers with an unparalleled experience.

"We have been fitting smiles across Bristol for years"

Quality products without compromise

We offer high-specification products that come equipped with the latest and best features available on the market, all at affordable prices.

Polar Bear Windows has experienced tremendous growth and now boasts a team of 30 professionals who work together seamlessly to offer a broad range of home improvement products that transform customers' living standards.

Thanks to our team's hard work and dedication, we have been rated the best in Bristol for customer satisfaction.



Mark Price
Managing Director



Highly rated service

Voted the best in Bristol for customer satisfaction

Our success has been the result of years of hard work and unwavering dedication, allowing us to offer you an award-winning service, top-quality products, and unbeatable prices. But don't just take our word for it - we have received over 1,000 positive online reviews from satisfied customers. We are committed to delivering a high-quality service that never compromises on quality.



We believe in amazing products, great service at honest prices.

What to expect



Excellent service from start to finish, very friendly, polite and helpful staff (no hard sale). Very pleased with my new windows and door. Will definitely recommend to family and friends. N Barrett. Review left on Google



Excellent fitting carried out by Tony and Jason, they were very polite and professional. My new windows and doors look great, would highly recommend Polar Bear. J Moore. Review left on Facebook



Polar Bear Windows have been fantastic from quotation, to survey, to installation today. All of the staff I have dealt with have been incredibly helpful and efficient - in particular, Rosie has gone above and beyond! Really pleased with how my final product looks and the fitting is fantastic. Excellent value for money as well. B Panton. Review left on Facebook



Brilliant service. Review left on Ekomi



We have nothing but praise for this company, from day 1 of contacting them they have been superb, Paul and lee was sent to us to install our windows and patio doors, the work they did was superb, they took great care and pride in there work, very courteous and polite, there standard of work was second to none, site was left clean daily, there aim was totally focussed on making sure we were happy, they explained all what they done daily so we were kept up to date with how things were going etc, we like to say a big thank you to all we have dealt with at Polar Bear. Jason T. Review left on Yell



Excellent service and product. From quotation to fitting everything went to plan and completed on time. Very helpful and friendly staff. The fitters were amazing. No mess and very little dust even though an opening was cut for French doors. Everything was done to ensure my belongings were respected. I cannot recommend this company highly enough and would definitely use them again. Many thanks. Review left on Checkatrade



So impressed! A pleasure to deal with such a lovely company, thanks. Review left on Ekomi



Big thank you to Mark and team. Scott and Aaron were friendly and professional. Excellent job done quickly and efficiently on conservatory. Barry. Trustpilot



Proper nice job on the windows, friendly staff and good price. Would recommend and use again. M. Banks. Trustpilot



Accreditation and governing bodies



One of the UK's leading provider of Insurance Backed Guarantee, which are designed to protect your payments.

CERTASS

For certain projects, it may be necessary to obtain a CERTASS certificate to demonstrate compliance with building regulations. This is particularly important if you plan to sell your property in the future.



The UK Trades Confederation Quality Assured

Promotes the importance of quality of work and service within the trades.

Checkatrade.com

By thoroughly vetting tradespeople and ensuring that they meet strict installation standards, Checkatrade instills confidence in customers when choosing a tradesperson for their project.



Ensure that local, trustworthy and reliable tradespeople, working to Government-endorsed standards.

UP TO 20 YEAR GUARANTEE

We are so confident in the quality of our products and installation; that we provide years of peace of mind.

Installation

10 year guarantee on the fitting of the products

Glass

10 year guarantee against manufacturing defects and moisture entering the sealed unit.

Doors

10 year guarantee against manufacturing defects.

UPVC Window profiles

White frames
20 year guarantee bending, bowing, warping and cracking.

Coloured/foiled frames
10 year guarantee against manufacturing defects, bending, bowing, warping and cracking.

Moving parts

Handles, hinges, locks and ancillary fixtures have a **10 year guarantee** against mechanical failures and manufacturing defects.

Aluminium window profiles

20 year guarantee against manufacturing defects, bending, bowing, warping and cracking.

Subject to full terms and conditions, attached to the signed Contract of Sale.

Spread the cost with finance

Manage your home improvements the smart way by spreading the cost with flexible payment options.

Our flexible repayment options allow you to make low monthly payments over a period of time and also offer the option to make additional payments whenever you choose, allowing you to pay off your loan quicker at no extra cost.

Please mention if you are interested in finance with your initial enquiry.

Ask us about finance on **0117 327 0127**
or visit polarbearwindows.co.uk/finance

Polar Bear Windows Limited is a trading name of Polar Bear Windows Ltd and is registered in England and Wales No 7253119 VAT Number 992360008, Trading address is Jarretts Garden Centre, The Park, Willsbridge, Bristol BS30 6EE. Polar Bear Windows Limited acts as a credit broker and offers credit products from a panel of lenders. Polar Bear Windows Limited is authorised and regulated by the Financial Conduct Authority. Our registered number is 740955. Polar Bear Windows Ltd is a credit broker and not a lender.



Good today and tomorrow

Green principles in action

We are dedicated to creating a positive impact on the environment and strive towards a sustainable future for generations to come. To achieve this, we have implemented various processes and practices aimed at minimizing our environmental footprint.



Energy efficient

All our windows, doors and conservatories have excellent energy efficient ratings ensuring all our customer's benefit from less heat-loss in the home which also lowers energy bills.



Old products removed

We collect your used products, including those made of metal, glass, and plastic, and transport them back to our warehouse for recycling.



Suppliers

Work with suppliers which have a passion and proven track record of working sustainably to a high level.



Logistically

We are committed to reducing our carbon footprint at every stage of the process, from home appointments to installation, by implementing efficient logistical practices.



Journey

What a difference a few steps makes

Step 1

Get a quote

Designer

Our friendly designer will visit you at your property to take measurements, discuss your requirements and provide you with a quote.

Website

Various online tools for you to design your product and receive a quote.

Showroom

Talk to our friendly sales team about your requirements and receive a quote.

Email/telephone

We can also give you a quote over the phone/email.

Step 2

Surveyor

Surveyor

Once you are satisfied with your quote and have paid the deposit, we will arrange for a surveyor to finalise your order and take precise measurements.

Step 3

Order

Contract and order

After signing the contract, we will send the order forms to the manufacturing department/supplier and schedule an installation date with you.

Step 4

Installation

Quality control

Products arrive at our premises and undergo further quality control checks.

Installation day

Please ensure that the work areas are free of obstructions prior to the installation.

Our installation teams are highly experienced and undergo regular training to stay up-to-date with installation regulations and processes.

Complete payment

Complete payment is required on the day of installation.

Step 5

After-care

Guarantee

Windows, doors and conservatories are covered with an extensive guarantee which will be sent to you after we receive full payment.

Registered installation

If you have had a new-for-old installation we will register your installation with CERTASS which is needed when you sell your property. You will receive your certificate in the post.

After-care

You will be provided with after-care instructions that will guide you on proper aftercare guidelines.

Composite doors

Secure your home and family

Utilising the benefits of several different materials to provide great strength, durability and stylish looks. Composite doors are the new standard in door innovation and high security front doors.

Rock Solid Composite Doors are a premium door range at an affordable price.

- Extensive range of designs and style
- Up to 20 year guarantee
- High security multi-point locking system
- Industry leading ULTION 3 star locks, see page 68
- High-density foam core which provides better soundproofing and insulation than timber. Timber core also can warp and bend if exposed to moisture
- Internally glazed and multi-chambered
- Virtually maintenance free
- High performance door hinges
- High performance weather-seals
- Steel reinforcement
- Excellent in both sound reduction and heat retention



Keep your family safe all year round



Packed with security features



Newer-for-longer quality



Virtually maintenance free

Create a warm welcome to your home which you can enjoy everyday

**ROCK
SOLID**
COMPOSITE DOORS



Hand-crafted masterpiece

Our composite doors harness the advantages of a variety of materials to deliver exceptional strength, durability, and stunning aesthetics. With cutting-edge innovation and superior quality, our doors offer a premium experience that you can enjoy day after day, with the peace of mind that you've made the right choice with Rock Solid Composite Doors.



Best tools

State-of-the-art engineering, industry leading machinery and high-grade materials ensures our composite doors achieve a consistent level of perfection.



Bespoke

Your new door will be made to fit seamlessly in your home. Each door is fully bespoke and tailored around your taste and needs.

Attention to detail

Hand assembled with care to achieve a high quality finish. Aesthetic wood grain surface for an authentic appearance.

Passion

We are confident that our composite doors are among the finest in the market.

**Manufactured
in Bristol**

Online composite door designer

Design your door at polarbearwindows.co.uk



Design your new door in minutes and get a quote with our interactive design tool.

1 Style

Select a door profile style that complements your home from our extensive range of traditional and contemporary styles, catering to every taste. We also offer side panels and top light options if required.



2 Colour

Select a colour to add personality, energy and create a statement about your door.



3 Glass

A great range of quality bevelled, leaded, frosted and plain glass.



4 Hardware

Finishing touches are important to complete the look. Hard-wearing handle, letter plates, knockers and spy hole in a range of finishes to suit your style.



Traditional doors

Design your door at polarbearwindows.co.uk



Design your new door in minutes and get a quote with our interactive design tool.

**ROCK
SOLID**
COMPOSITE DOORS



Virgo
COMPOSITE DOOR

Palma
Anthracite Grey



Kara
Gold Oak



Monza
Mouse Grey



Savana
Red



Scotia
White



Sierra
Traffic Grey A



Available with traditional flush beading, See page 74.

Available with a Georgian grid.

Door colour: White Glass: Edwardian



Orion

COMPOSITE DOOR

Orion Arch

COMPOSITE DOOR

Aspen
Mouse Grey



Edwardian
Red



Andorra Zinc or Brass
Azure Blue



Kara Zinc or Brass
Light Grey



Lunna
Chartwell Green



Palma
Rosewood



Kara Colour Zinc
Mouse Grey



Monza
Purple Violet



Savanna
Blue



Valentia
Green



Sierra
Red



Trieste
Anthracite Grey



Door colour: Black Glass: Kara Brass



Door colour: White Glass: Scotia Zinc



No glass option

Available with traditional flush beading, See page 74.

Orion Angle

COMPOSITE DOOR

Mira

COMPOSITE DOOR

Andorra Zinc or Brass
Cream



Kara Colour
Green



Aspen
Red



Dorchester
Azure Blue



Sierra
Duck Egg



Trieste
Gold Oak



Kara Brass
Chartwell



Monza
Purple Violet



Classic
Ruby Red



Reflections
Anthracite Grey



Satin
Sable



Reflections
Traffic Grey A



Door colour: Blue Glass: Kara Brass

Door colour: Anthracite Glass: Edwardian

Hydrus

COMPOSITE DOOR

Phoenix

COMPOSITE DOOR

Kara Colour
Anthracite Grey



Edwardian
Light Grey



Murano
Chartwell



Edwardian
Honey Beige



Door colour: Distant Blue Glass: Lunna

Aspen
Green



Monza
Gold Oak



Classic
Mouse Grey



Savana
Rosewood



Palma
Mouse Grey



Sierra
White



Scotia Brass
Signal Violet



Dorchester
Green



Available with a Sunburst.

Available with traditional flush beading, see page 74.

Available with traditional flush beading, see page 74.

Door colour: Black Glass: Lunna



Carina

COMPOSITE DOOR

Delta

COMPOSITE DOOR

Andorra Zinc or Brass
Anthracite Grey



Edwardian
Chartwell



Andorra Zinc or Brass
Black



Aspen
Blue



Door colour: Distant Blue Glass: Lunna

Kara
Black



Palma
Light Grey



Edwardian
Gold Oak



Monza
Green



Sierra
Red



Trieste
Rosewood



Palma
Traffic Grey A



Abstract
White



Available with traditional
flush beading, see page 74.

Available with traditional
flush beading, see page 74.

No glass
option



Door colour: Anthracite Glass: Valentia

Vega

COMPOSITE DOOR

Rigel

COMPOSITE DOOR

Andorra Zinc or Brass
Azure Blue



Aspen
Sable



Kensington
Black



Edwardian
Chartwell



Lunna
Anthracite Grey



Palma
Light Grey



Lunna
Distant Blue



Valentia
Mouse Grey



Classic
Purple Violet



Murano
Leaf Green



Stippolyte
Traffic Red



Murano
Duck Egg



No glass option

Also available in smooth finish

Also available in smooth finish

No glass option



Door colour: Azure Blue Glass: Kara Grey

Door colour: Anthracite Glass: Andorra Zinc or Brass

Lyra

COMPOSITE DOOR



Contemporary doors

Design your door at polarbearwindows.co.uk



Design your new door in minutes and get a quote with our interactive design tool.



Andorra Zinc or Brass
Azure Blue



Edwardian
Black Grey



Monza
Chartwell



Murano
Leaf Green



Scotia
Purple Violet



Trieste
Traffic Grey A



Door colour: Black Glass: Palma



Available with a georgian grid



Door colour: Grey Glass: Glacier



Door colour: White Glass : Aspen



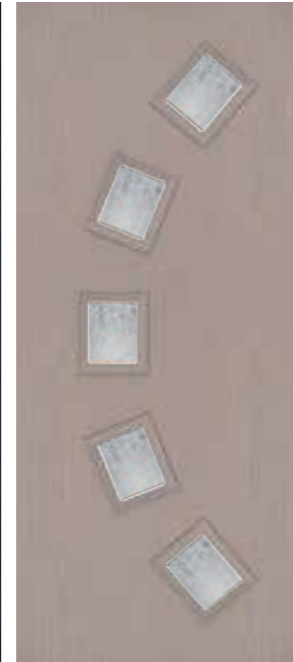
Aspen
Azure Blue



Breeze
Blue



Glacier
Sable



Satin
Chartwell Green



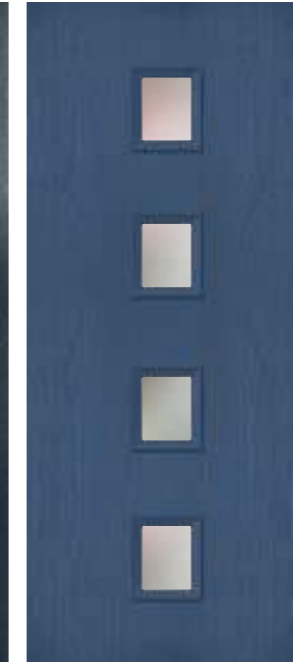
Sierra
Traffic Grey A



Andorra
Blue



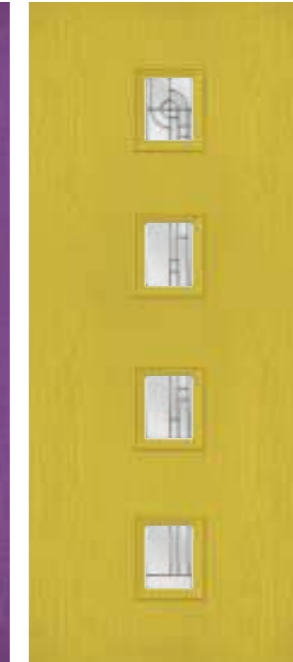
Satin
Ultramarine Blue



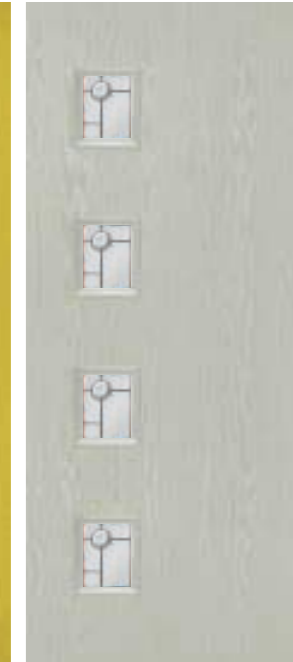
Bloom
Signal Violet



Odessa
Colza Yellow



Trieste
Light Grey



Letter plate not available on this door style

Also available in farmhouse finish, see page 56 - 57.

Krypton

COMPOSITE DOOR



Door colour: Blue Glass: Sierra

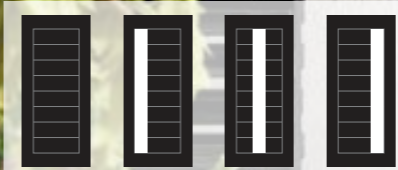


Nova

COMPOSITE DOOR



Door colour: Black Glass : Canvas



Andorra
Azure Blue

Aspen
Mouse Grey

Satin
Ruby Red

Sierra
Wine Red

Trieste
Green Mist



Canvas
Blue

Satin
Sable

Radiant
Ultramarine Blue

Tahoe
Blue

Linear
Colza Yellow



Letter plate not available on this door style

Altair

COMPOSITE DOOR



Door colour: Mouse Grey Glass: Eclipse



Beta

COMPOSITE DOOR



Door colour: Anthracite Grey Glass: Trieste



Aspen
Anthracite Grey

Tidal
Azure Blue

Sierra
Duck Egg

Abstract
Red

Trieste
Silk Grey



Aspen
Anthracite Grey

Kensington
Azure Blue

Lunna
Green

Monza
Signal Violet

Classic
Light Grey



Also available in farmhouse finish, see page 56 - 57.

Also available in farmhouse finish, see page 56 - 57.

Aurora

COMPOSITE DOOR

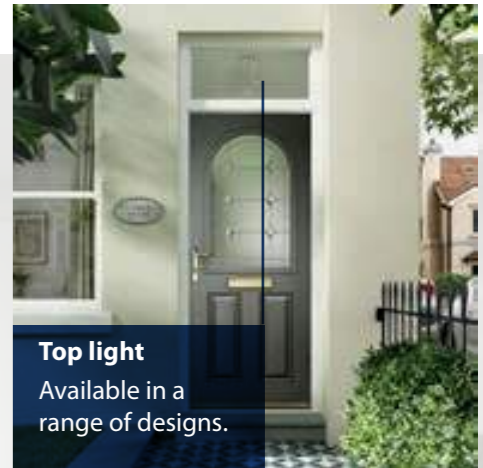


Door colour: Anthracite Grey Glass: Nevis



Side panels & Top lights

With our composite doors, we offer a wide range of options for creating side panels and toplights that will compliment your entrance. Options are also available in various styles, so you are sure to find the right design that suits your home.



Top light
Available in a range of designs.



Side Panel
Available in various designs.

Rain Deflector
Match your rain deflector to the same colour of your door or your hardware, for that perfect finishing touch.



Midrail side panel

Aspen
Black



Lunna
Sable



Matrix
Green



Monza
Red



Trieste
Mouse Grey



Also available in farmhouse finish, see page 56 - 57.

Stylish doors

Windows

Doors

Conservatories

Aluminium

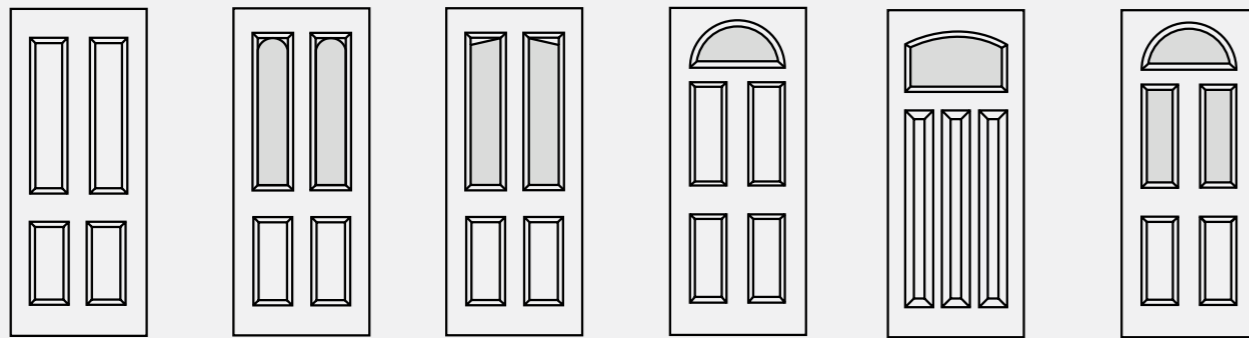
More products

Traditional

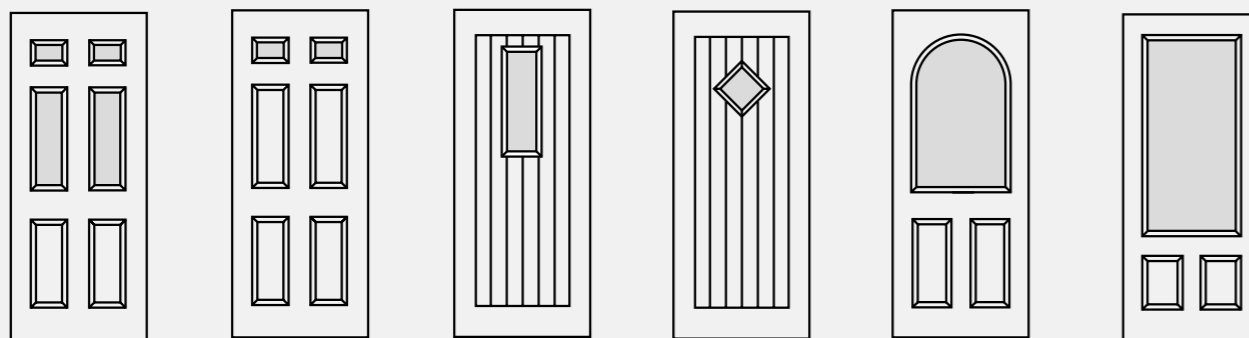
Your front door speaks volumes about your personality and style. Our traditional door styles are meticulously crafted to emulate the most beloved timber doors, featuring distinct moldings and lifelike wood-grain textures on the surface.

Key

- Also available without glass



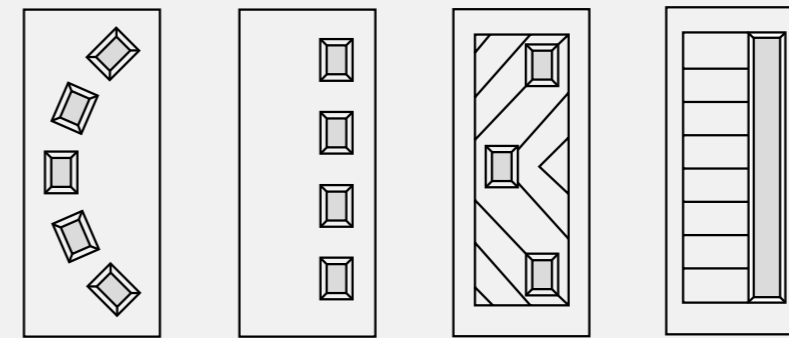
Orion Orion Arch Orion Angle Hydrus Mira Phoenix



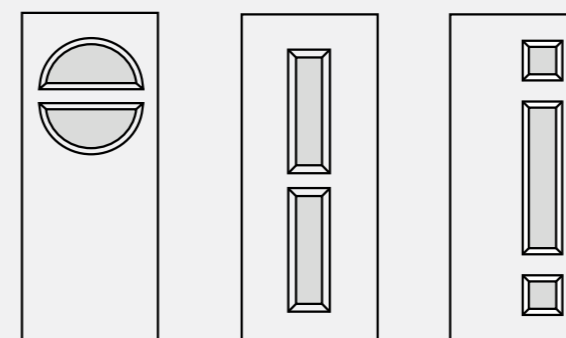
Carina Delta • Vega • Rigel • Lyra Virgo

Contemporary

Our contemporary door styles offer a range of sleek and stylish designs, accompanied by a carefully curated selection of decorative glass options that elevate the door's appearance while retaining its clean and modern aesthetic.

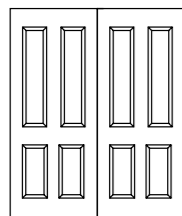
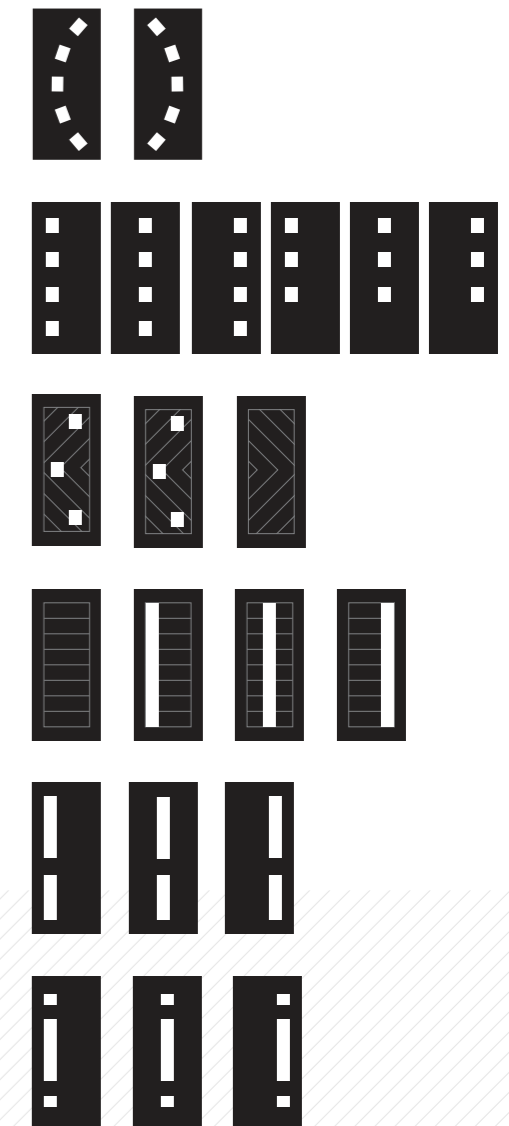


Cygnus Portia Krypton • Nova •



Altair Beta Aroura

Different door layouts in our contemporary range



We also offer double opening door styles with lots of our doors.

+17%

Most energy efficient composite door on the market*

*Doors were tested at the University of Salford's Energy House. This represents a typical Salford 1919 terraced house and its construction represents 21% of the UK's current housing stock. The house has been reconstructed in a fully environmentally controllable chamber, in which climatic conditions can be maintained, varied, repeated and patterns monitored. For the test, the inside temperature of the Energy House was 25°C with an exterior temperature of 5°C.



Locks

Industry leading cylinders

The safety of our customers is paramount in every decision we make when building our composite doors. When it came to cylinders the decision was easy – high specification Ultion 3 star industry leading locks.



Ultimate security

Our multi-point locking system is designed to provide maximum security for your home. It includes features such as anti-bump, anti-pick, anti-drill, anti-snap, and anti-extraction systems, all of which come as standard because we believe safety should be accessible to everyone.



Accredited

Approved by the Police, tested by locksmiths with the Master Locksmith Association and is accredited with their highest standard.



Beyond secure

From LockDown Mode, Molybdenum (a super alloy), 11 pins (standard is 2x) and 20 point drill protection adds to an already high-security lock.



10 YEARS SECURITY PLEDGE

If you suffer a forced entry gained via the multi-point locking system on any of our doors supplied and installed by us, we will replace the damaged product and install it free of charge. This is exclusive to Polar Bear Windows, see website for more information.

ULTION

£2000 guarantee

Should a burglary take place and entry was achieved by snapping an Ultion lock, Ultion will pay you £2,000. Full details and how to register:

www.ultion-lock.co.uk/guarantee-registration/



Colour

Add a splash of colour to your front door

 Distinction Light Grey	 White	 Duck Egg BS 16 C 33	 Distinction Cream White	 Honey Beige BS 08 B 17
 Distinction Pebble Grey	 Porcelain Blue BS 20 C 33	 Turquoise Blue RAL 5018	 Colza Yellow RAL 1021	 Ruby Red RAL 3003
 Distinction Agate Grey	 Distant Blue RAL 5023	 Pale Green RAL 6021	 Traffic Red RAL 3020	 Red
 Distinction Grey	 Ultramarine Blue RAL 5002	 Leaf Green RAL 6002	 Telemagenta RAL 4010	 Rosewood
 Distinction Buckingham Grey	 Distinction Steel Blue	 Distinction Chartwell	 Purple Violet RAL 4007	 Gold Oak
 Distinction Basalt Grey	 Blue	 Green	 Distinction Wine Red	
 Distinction Slate Grey	 Black	 Distinction Anthracite Grey	 Distinction Black Brown	



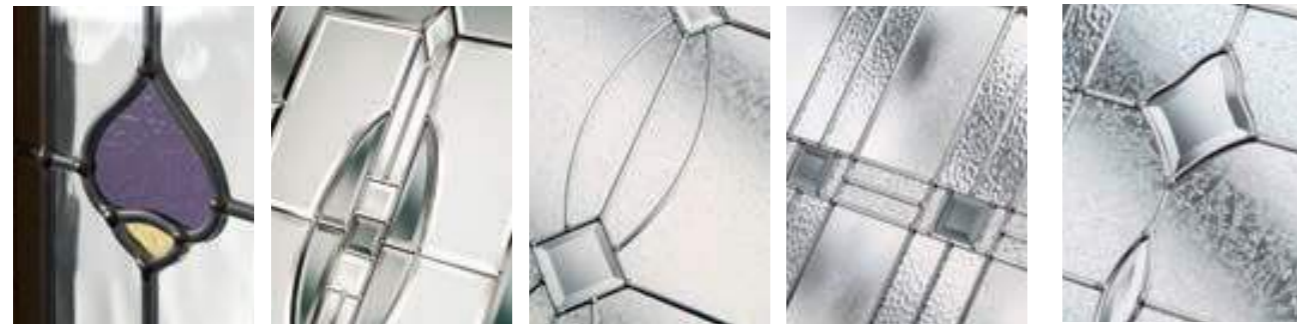
You can also have any RAL colour

*Stains not available on Mira, Cygnus, Portia, Krypton, Nova, Altair, Beta, Aurora and any flush bead option.

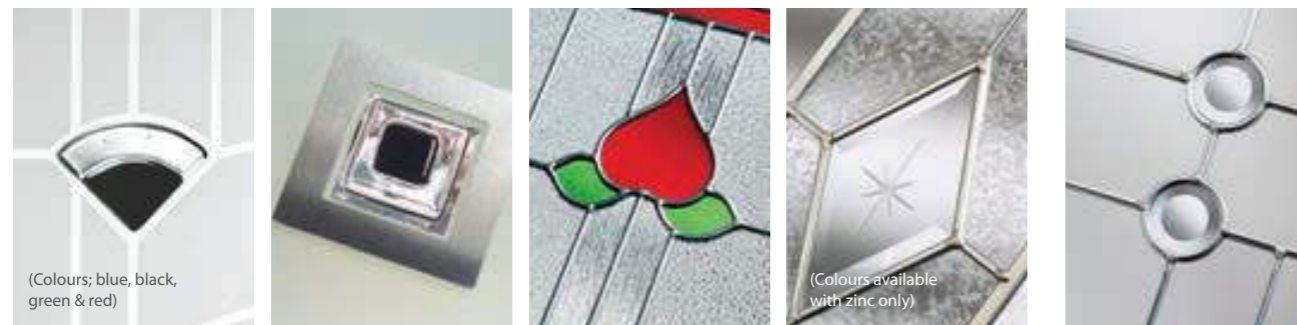
White on internal side, unless otherwise agreed. All doors come with a white outer frame as standard. Should you require colour, we offer a range of complimentary foil finishes - please ask your sales designer for details. Colours shown should be used for guidance only as the limitations in the printing process, may mean that colours vary from those illustrated. Full detail at polarbearwindows.co.uk.

Decorative glass

Beautifully crafted glass with sculptured detail to give a sense of class. Triple glazed and laminated for added security.



Dorchester **Reflections** **Andorra** Zinc or Brass **Aspen** **Valentia**



Murano* (Colours; blue, black, green & red) **Tahoe*** **Edwardian** **Kara** Brass or Zinc (Colours available with zinc only) **Trieste**



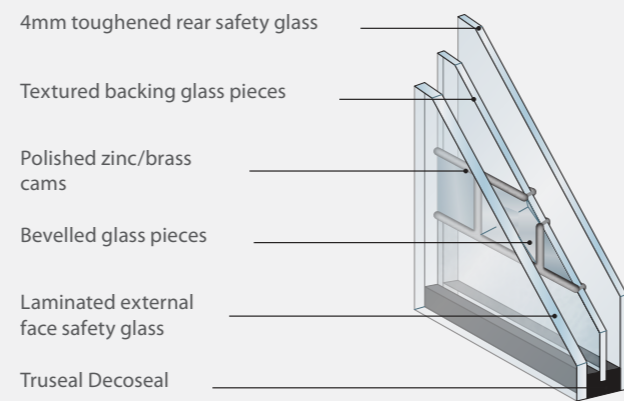
Lunna **Monza** **Palma** **Savana**



Sierra **Scotia** Brass or Zinc

Decorative glass construction

A breakdown of the glass construction;



*Fusion tiles double glazed

Obscure glass

All of our doors are designed to be thermally efficient, using only the highest-quality materials and manufacturing processes. Our obscure glass is no exception, manufactured to the highest possible standard to ensure that your home stays warm and cozy during the colder months.

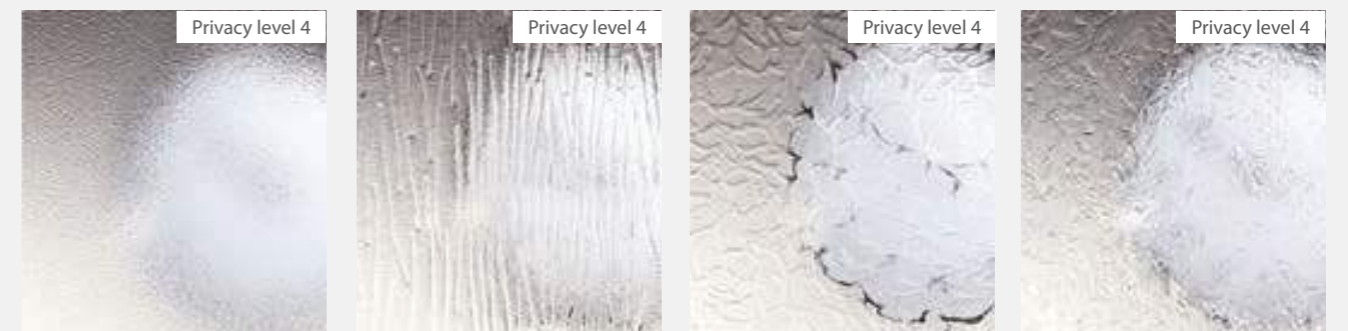
There are five levels of privacy to choose from. They are graded from 1 (most transparent) to 5 (most distorted).



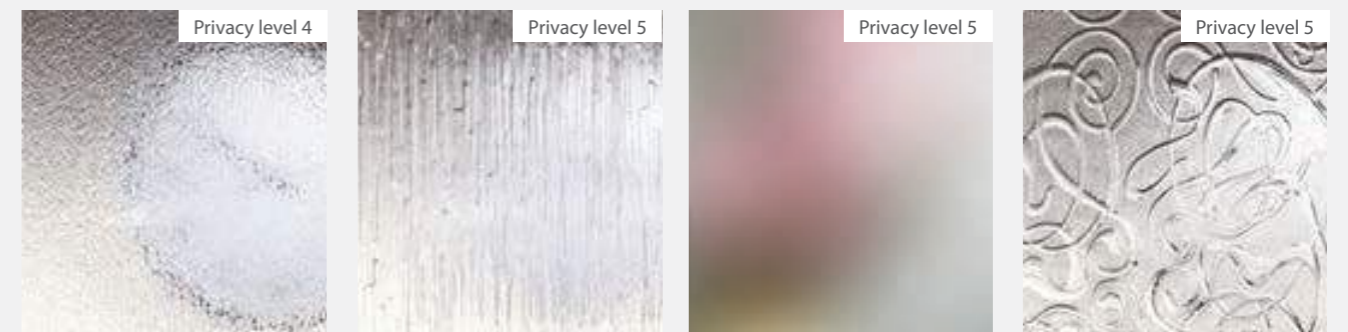
Flemish **Minster** **Chantilly** **Taffeta**



Autumn **Digital** **Mayflower** **Pelerine**



Stippolyte **Charcoal Sticks** **Florielle** **Oak**

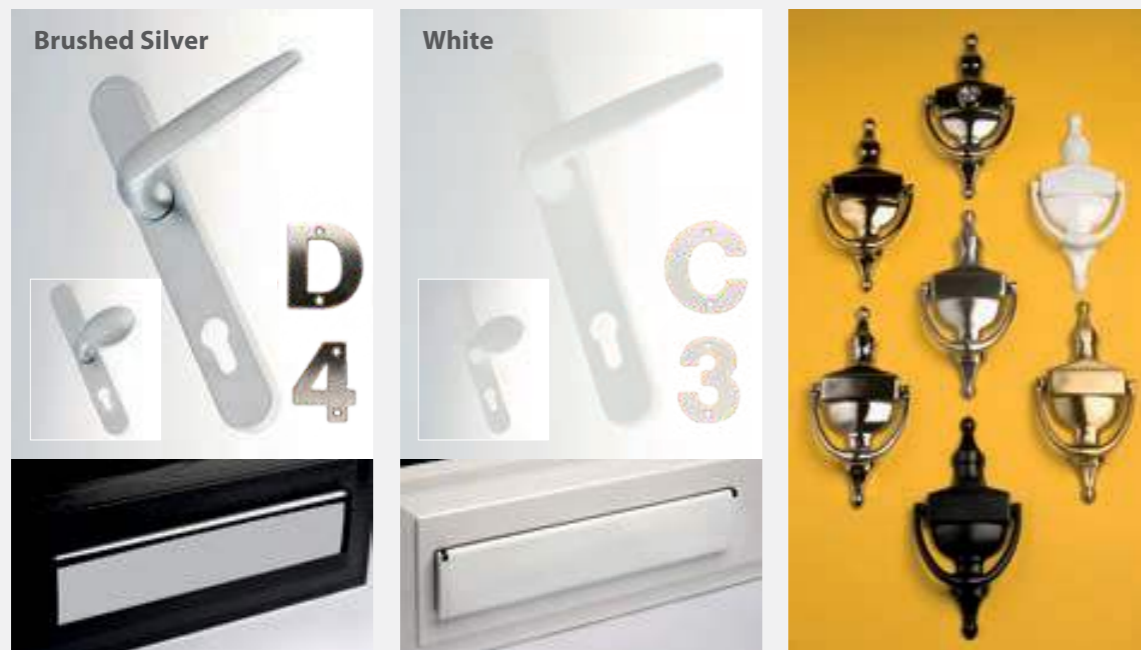


Contora **Cotswold** **Satin** **Everglade**

*Obscure glass is double glazed

Hardware

Personalise your front door with high quality hardware to truly create a stunning entrance. You can mix and match although most people prefer to have all their door furniture matching.



Beautiful today and tomorrow
 Our high-quality hardware is not only designed for aesthetic appeal but also durability. Each piece of hardware is machined and polished to perfection, ensuring that it will last for years to come. We are so confident in the quality of our hardware that we include it in our guarantee.

Knocker with an integrated spy viewer

Contemporary hardware options

Our contemporary door range offers a variety of modern hardware options. Visit our website to begin designing your door today.



Windows

Doors

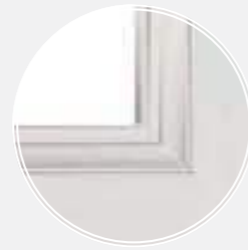
Conservatories

Aluminium

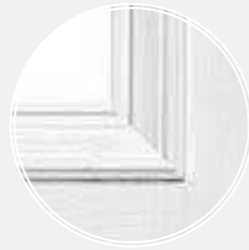
More products

Traditional flush beading

For even greater aesthetics these door styles are available with our latest innovation of flush fitted beading



Flush Fitted Beading



Standard Projected Cassette

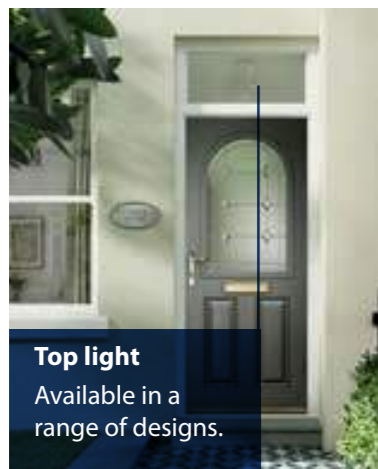
Whilst we feel the choice and quality of our doors are unparalleled, we are constantly striving to raise the bar and to give our customers more.

The flush-fitted inner frame sits level with the moulding to give sleek lines.

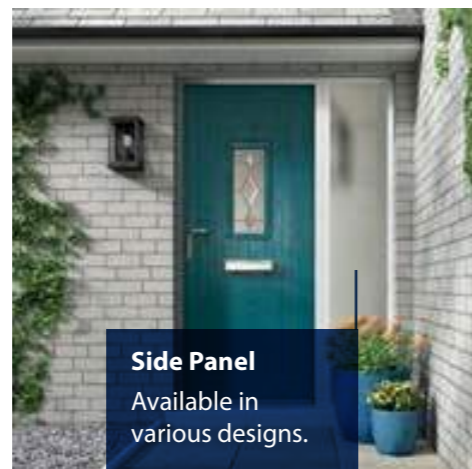
Subtle detailing for a clean finish

Side panels & Top lights

In certain properties, a new toplight or side panel may be necessary to complement the new composite door installation. Fortunately, we offer a wide selection of options to match your preferences and the style of your home.



Top light
Available in a range of designs.



Side Panel
Available in various designs.



Midrail side panel

UPVC back doors

Our range of budget-friendly back doors is an excellent alternative to old uPVC or wooden back doors. These doors come with a multi-point locking system, great energy efficiency rating, and are virtually maintenance-free.



Up to 20 years guarantee on our doors

Visit our website for full details.



To start your Polar Bear Windows journey call **0117 327 0127** email **sales@pbwl.co.uk**

Windows, doors & conservatory repairs

Free quote
& 12 month
guarantee



It is important to repair any issues with your windows, doors, and conservatories to prevent them from turning into larger and more expensive problems in the future. Faulty products can also compromise the security of your home and invalidate your insurance in the event of a burglary.

Our company offers hassle-free repair services for windows, doors, and conservatories (excluding roofs). You can contact us for a free quote or even email us photos of the issues for a quick assessment and quote.



**We repair/ upgrade
the following:**

- Handles
- Hinges
- Locks
- Misted glass
- Broken glass
- Frames
- Seals
- Panelling
- Realignment
and more

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