

Fantastic quality unbeatable service!



WINDOWS • GUARDIAN ROOFS • CONSERVATORIES • COMPOSITE DOORS • PORCHES & MUCH MORE...



Why choose Polar Bear Windows?

No gimmicks, no dodgy deals, no 'buy one get one free' offers. Just quality service and quality products.

A word from Mark...



Mark Price
MANAGING DIRECTOR

Polar Bear Windows Limited – A Family Run Business ...

To help you choose what's right for you, whether windows and doors or a conservatory, Polar Bear Windows will talk through your needs and design an installation that you will be proud of. All products are precision manufactured for that perfect look and perfect finish.

A Small Deposit - balance on completion of your new windows, doors or conservatory after you've had a good chance to take in the quality of our work. We guarantee you will not be disappointed. In fact, we think you'll be so pleased with your new installation that you'll want to tell everyone about Polar Bear Windows.

I started fitting windows in 1990 when I was 17 years old. Over 26 years later I'm still going strong and running my own company specialising in designing and fitting excellent quality products with outstanding levels of workmanship. By investing in the company and the future growth of Polar Bear Windows Limited I have gone from strength to strength. My twin sons George and Harry joined the business when they left school; four years on they have a clear understanding of what makes a successful business – hard work, dedication and only installing the best quality product.

...When I started my business it was from an office under my stairs at home with one van. I soon realised 'customer is king' without them there is no business.

Over the years I have developed and grown the business and I now employ over 30 staff (and we are still growing!)

Every day I work with 3 simple rules in mind – One, ensure our customers are happy and receive the best product and customer service we can provide. Two, keep a strong Team behind me – without them I would have nothing, they play an integral role in the success of Polar Bear Windows Limited. And finally three, keep investing in the business.

If you haven't seen our vans in and around Bristol and Bath you may have heard our advertisement on TV and the local Radio Station.

We also have a Polar Bear Windows Limited Hot Air Balloon, yes that's rights ... what other Window Company has their own Hot Air Balloon that they can offer Champagne Flights to customers at a preferential discount?

And finally

So, when you have received your quotation all you need to do now is make the right choice with Polar Bear Windows Limited. We are the most reviewed company in the South West with the highest scores. We have even received an award for 2017 'Best Window & Door Supplier – Bristol'. During 2017 Polar Bear Windows joined forces with Cash4Windows. Our collaboration means that when we buy your old windows we not only take the money off your installation cost but we recycle them which is better for the environment, reducing your carbon footprint.

By choosing Polar Bear Windows Limited you will be supporting a local company and helping the environment too!

Mark Price
Managing Director

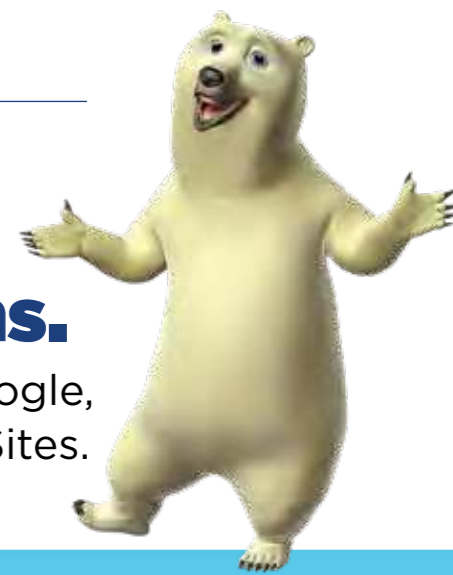




START YOUR... Polar Bear Journey

75% of our jobs come from customer recommendations.

Please write a review on our Facebook page, Google, Checkatrade and Which Trusted Trader Review Sites.



Step 2

Our Designer visits to discuss in more detail design, profile, features and benefits of any replacements and takes measurements.

Step 4

Our Sales Team will arrange for a final survey to be carried out by one of our Surveyors to ensure all measurements are accurate and confirm final specification.

Step 6

Upon receipt of your signed Contract and deposit our Installations Department will arrange and confirm your Installation date.

Step 8

Our Installations Team will arrive as arranged and will hand you a letter upon arrival which includes your invoice and payment information.

Step 10

Upon receipt of your balance full payment you will receive Polar Bear Lifetime and Security Guarantees. Your Installation will be registered with Certass. You will receive your certificate within 10 days.

Step 3

Our efficient Sales Team will submit a detailed quotation, including full specification within 24 hours of your visit by email/post.

Step 5

A written Contract will be sent to you. You will be required to check all details, sign and return to us along with a small deposit.

Step 7

You will receive a letter one week prior to your Installation confirming the date and Installations Team who will carry out the works, along with our requirements regarding removal of curtains / furniture etc.

Step 9

Our Installations Team will complete all works to a high standard, ensuring that they leave your property clean and tidy.

Step 11

Full 'after care' service available from Polar Bear Windows in line with your Guarantees.

Step 1 Lets get started

Contact us via telephone/email or visit our showroom to discuss your requirements and arrange a home visit with one of our Designers.

Code of Practice

We are dedicated to complying fully with the letter and spirit of the laws, rules and ethical principles that govern us. Our continued success depends upon us adhering to these standards.

**That's it,
a job well done!**

Recommend a friend or family member and on completion of their installations and receipt of full payment

you will receive up to £250 reward!



75% of our jobs come from customer recommendation



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Quality without compromise

SMALL DEPOSIT! PAY ON COMPLETION!



QANW (QA National Warranties)
Polar Bear Windows Ltd in collaboration with QA National Warranties provide Insurance Backed Guarantees providing our customers with a measure of protection for their deposit payment.

Polar Bear Windows tremendous depth of experience in uPVC double glazing and conservatories is hard to beat, anywhere! We believe in putting the customer first and pride ourselves on providing immaculate client service with precise attention to detail.

We only install top quality products, including 'A+' rated energy efficient windows fitted as standard – **and we guarantee all of our products for a minimum of 10 years.**



Certass
Polar Bear Windows Ltd register all replacement door or windows installations with Certass. Certass is a UKAS approved certification scheme that checks individual contractors and companies competence against set standards.

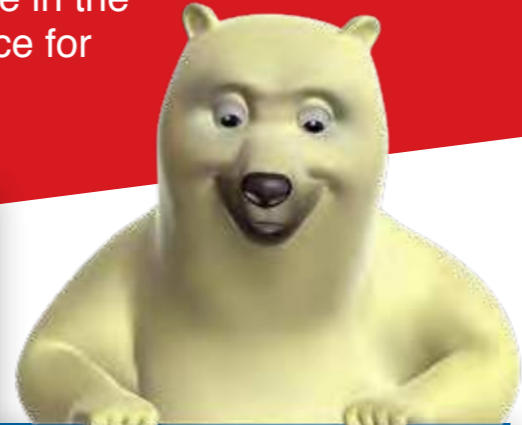
We are proud to be members of certass, The UK Trades Confederation and TrustMark. All of our windows, conservatories and doors are fully compliant with the appropriate British Standards.





Peace of mind

We are so confident about the performance of all our products that we guarantee not only the quality of manufacture and installation, but also the security performance of our windows and doors – so you can relax, safe in the knowledge that you’ve made the right choice for quality, durability and security.



SECURITY GUARANTEE

WE BELIEVE THAT POLAR BEAR WINDOWS, DOORS AND CONSERVATORIES PROVIDE THE HIGHEST POSSIBLE LEVEL OF SECURITY FOR YOU AND YOUR HOME - A VIEW SHARED BY SECURITY EXPERTS.

TO DEMONSTRATE OUR CONFIDENCE IN OUR PRODUCTS POLAR BEAR WINDOWS OFFER A UNIQUE SECURITY GUARANTEE.

SECURITY GUARANTEE

"If you suffer theft or malicious damage to your property by forced entry in any way via a product supplied and installed by us, save for the cost of a fixed panel or not, we will replace and install our product free of charge."

DON'T BECOME A STATISTIC OF CRIME! A HOME IS BEING BROKEN INTO EVERY FOUR MINUTES - HELP MAKE SURE IT'S NOT YOURS!

Polar Bear Windows

08000 787 449 Free

LIFETIME GUARANTEE

We confidently guarantee both the performance of our products and the quality of your installation. Our experience in manufacturing and installing PVC-U products allows us to guarantee the following:

- 20 Year Guarantee on all sealed units
- Life Time Guarantee on all white windows and doors against bending, bowing, warping and cracking for as long as you own the property (this will reduce to 10 years from the date of installation and an admin fee to the new home owner of £50.00 for change of name will be required).
- 10 Year Guarantee on all moving parts
- 10 Year guarantee on all wood grain finishes
- Life Time Guarantee on installation
- 10 Year Guarantee on sealed roof units
- 10 Year Guarantee on conservatory roofs

We take great care and pride in each installation we carry out and hope you will be delighted with every aspect of the service you receive from Polar Bear Windows. If, however, you require after sales service or advice please call customer support free on 08000 787 449.

Polar Bear Windows

08000 787 449 Free



We confidently guarantee both the performance of our products and the quality of your installation.

Our experience in manufacturing and installing uPVC products allows us to guarantee the following:

- 20 Year Guarantee on all sealed units
- Life Time Guarantee on all white windows and doors against bending, bowing, warping and cracking for as long as you own the property (this will reduce to 10 years from the date of installation if you move out and an admin fee to the new home owner of £50.00 for change of name will be required).
- 10 Year Guarantee on all moving parts
- 10 Year Guarantee on all wood grain finishes
- Life Time Guarantee on installation
- 10 Year Guarantee on sealed roof units
- 10 Year Guarantee on conservatory roofs



We believe that our windows, doors and conservatories provide the highest possible level of security for you and your home – a view shared by security experts.

To demonstrate our confidence Polar Bear Windows offer a unique security pledge:

"If you suffer theft as a result of malicious damage caused by forced entry gained in any way via a product supplied and installed by us, save for breakage to a fixed panel, glazed or not, we will replace and install our product free of charge."

DON'T BECOME A STATISTIC OF CRIME! A HOME IS BEING BROKEN INTO EVERY MINUTE* – HELP MAKE SURE IT'S NOT YOURS!

* Source: Burglary statistics, British Crime Survey 2010/11



Friendly...

All our staff believe in putting the customer first and pride themselves on being friendly and polite. There's no pressure when you shop for a new conservatory or replacement windows and doors. We provide an honest, transparent, no obligation quote, with no hard-sell and no gimmicky price reductions or false 'bargains'.

"Excellent, efficient, friendly, took pride in what they did, tidy, made sure we were happy all round superb service."

Checktrade 12/04/17



Professional...

Our team are fully trained and have a wealth of experience in supplying and fitting quality windows and doors. Whether it's one window or door you're having or an entire property, our fitters will complete the job with the minimum of disruption and leave you with a beautiful, cosy and secure home.

Reliable.

We believe in 100% customer satisfaction and have built a solid reputation for quality and reliability in every thing we do.

When you order windows, doors or a conservatory from Polar Bear Windows you know our fitters will arrive when we say, finish the job and clean up afterwards.

"Your company has proved that good service, quality products and professional staff are assets worth keeping."

Mr Palmer, Bristol



Code of Practice

We are dedicated to complying fully with the letter and spirit of the laws, rules and ethical principles that govern us. Our continued success depends upon us adhering to these standard.



✓	APPROVED TRADESMEN
✓	ON-SITE INSPECTED
✓	PEACE OF MIND

For your peace of mind our team is fully TrustMark approved – visit www.trustmark.org.uk for more info



A nice warm feeling



By choosing Polar Bear Windows you are helping to ensure that your home will be warm, cosy and free from drafts.

Up to 25% of the heat escaping from an average home is lost through its windows. Energy efficient windows, when installed properly, can pay for themselves in lower heating and cooling costs over a period of years.

Taken together with improved comfort and appearance, high performance windows from Polar Bear Windows are one investment every home can benefit from.



Save energy
LOWER BILLS
Reduce CO₂

Windows that won't cost The Earth

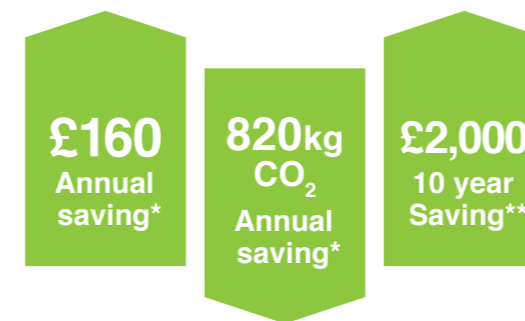
We take our environmental responsibility seriously, all of our windows have an energy rating of beyond A+ – one of the highest ratings possible.

Energy efficient windows help to reduce fuel bills and CO₂ emissions, reducing the impact heating your home has on the environment and global warming.

You can also be sure that our manufacturing methods are sustainable. We use 100% recycled material in our uPVC Thermal Inserts, which are in turn 100% recyclable. Plus all our components are manufactured to the ISO14001 environmental performance standard.



Potential savings



uPVC Sustainability



100% Recycled
100% Recyclable

Environmentally responsible manufacturing



Polar Bear Windows standard energy efficiency

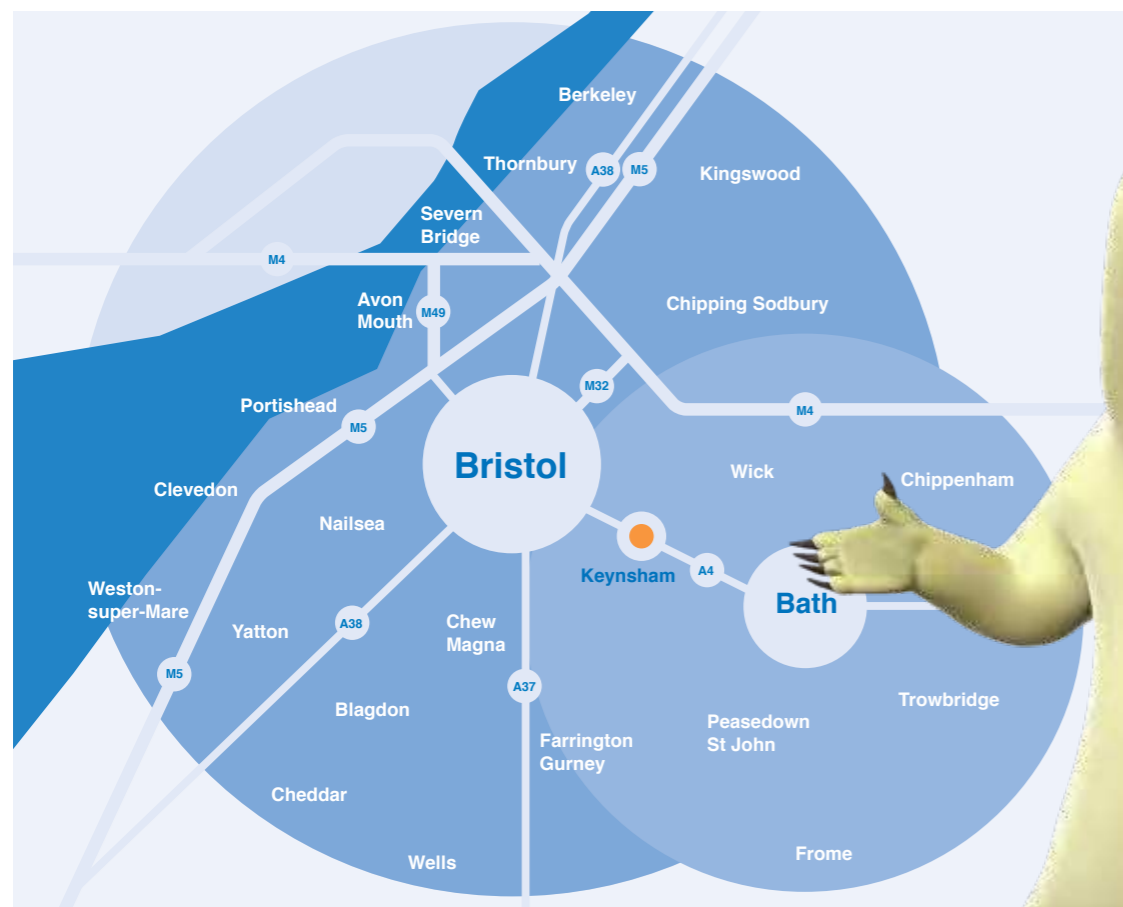
A+

*Source: www.ggf.org.uk energy savings calculator – based on semi detached property with gas heating, replacing single glazed windows **Based on 5% fuel inflation rate

Local knowledge

75% of new jobs come from customer referrals

Based in Bristol, we have been fitting windows in the Bath and Bristol area for over 25 years, we know the area and the people, and have built a strong reputation for quality and service. By choosing Polar Bear Windows you'll benefit not only from our local knowledge, but also from the personal service and accountability that many larger, national companies can't match.



Call our local number for a free, no obligation quote
Bristol 01173 270 127

Our Company



Design Team

There's no pressure when you shop for a new conservatory or replacement windows and doors.

Discuss your requirements in detail with our designer and we'll finalise your design on computer and produce your free no obligation quotation.



Surveying Team

A professional Polar Bear Windows surveyor will visit the site of your project to thoroughly check all measurements and identify any problems that could effect a smooth installation.

Sit back and relax whilst our experienced team arrange any planning applications or building regulations that may be required.



Building Team

Our in-house department handles all necessary building work for your installation, such as base preparation for your conservatory (digging out foundations and laying concrete), or enlarging an opening and fitting a lintel for your window or doors.

You won't have to worry about finding a plasterer, electrician, plumber or ceramic floor tiler – they're all part of Polar Bear Windows' team.



Conservatory Installation Team

Our skilled conservatory installers will arrive at your home with all the components of your project and rapidly complete the erection of frames, doors, and roof and fit the glazing.

You can be sure that your conservatory will be inspected at regular intervals throughout installation to make sure you're totally happy.



Window and Door Installation Team

Whether it's one window or door you're having or an entire property, Polar Bear Windows fitters will complete the job with the minimum of disruption and leave you with a beautiful, cosy and secure home.

Don't worry if you want to enlarge an existing window to make it wider or deeper – Polar Bear Windows can sort it out for you.



Customer Care and Service Team

Should you ever need them, our dedicated customer care coordinator and service engineers are available through a quick telephone call or email.

We also have an emergency after sales call out number which is: 0800 078 7449



Our Products

We offer a great range of windows, doors and conservatories, all of the highest quality and expertly installed by our experienced fitters.

Other services we provide include: porches, roof trim, fascias, roof lights, flat roofing solutions, building work and driveways – all carried out to the exacting standards you'd expect from Polar Bear Windows.

Products/Services

16 Windows

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Composite Doors

28 Rock Door

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32 Conservatories

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37 Roof Trim/
Fascias Driveways

38 Modern Garden Rooms

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Heating

45 uPVC Care

46 Satisfied Customers

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50 Next Steps

Polar Bear Windows

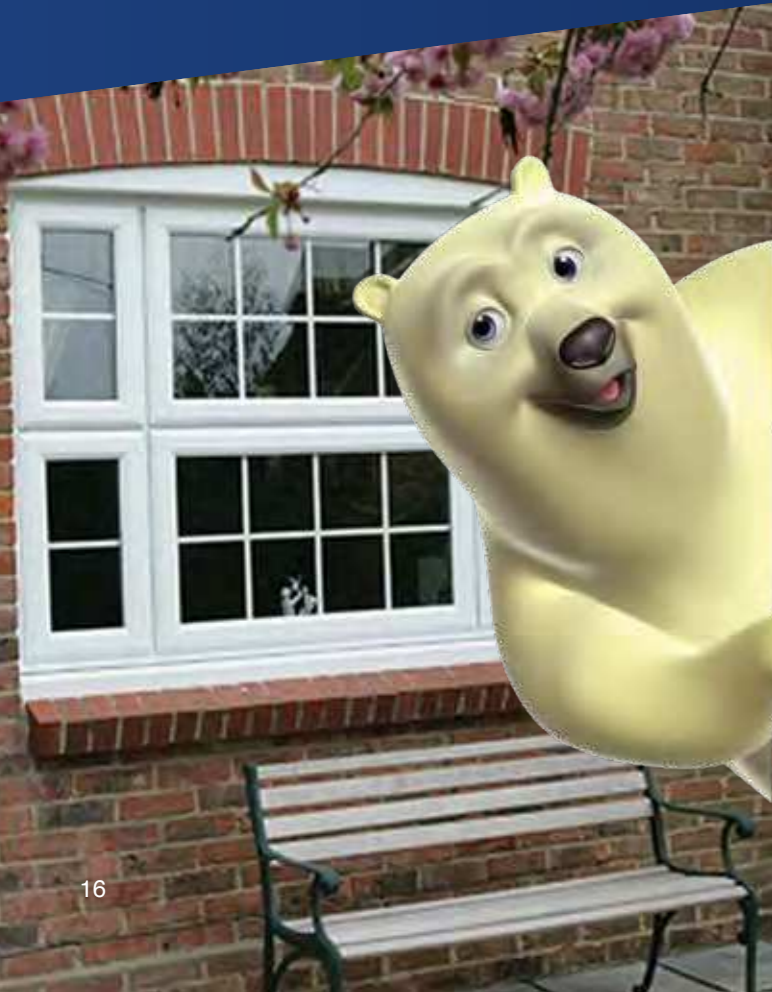
“The whole process from start to finish has been of a very high standard.”

Mr and Mrs King, Keynsham

Whatever the style of your house or flat we have the right window for you. We have an extensive range of casement, sash and tilt windows available in a choice of colours and finishes to suit any property.

Our uPVC windows are custom made to the highest standards, they are A+ rated for energy efficiency and are fitted by experienced professionals.

We make the process simple and hassle free, from choosing the right windows to surveying and measuring and finally fitting the windows and any associated building work. Just relax and let us take care of everything.



Supply-only
Did you know – all of our windows and doors are also available on a supply only basis for you to fit yourself?



Sash Windows

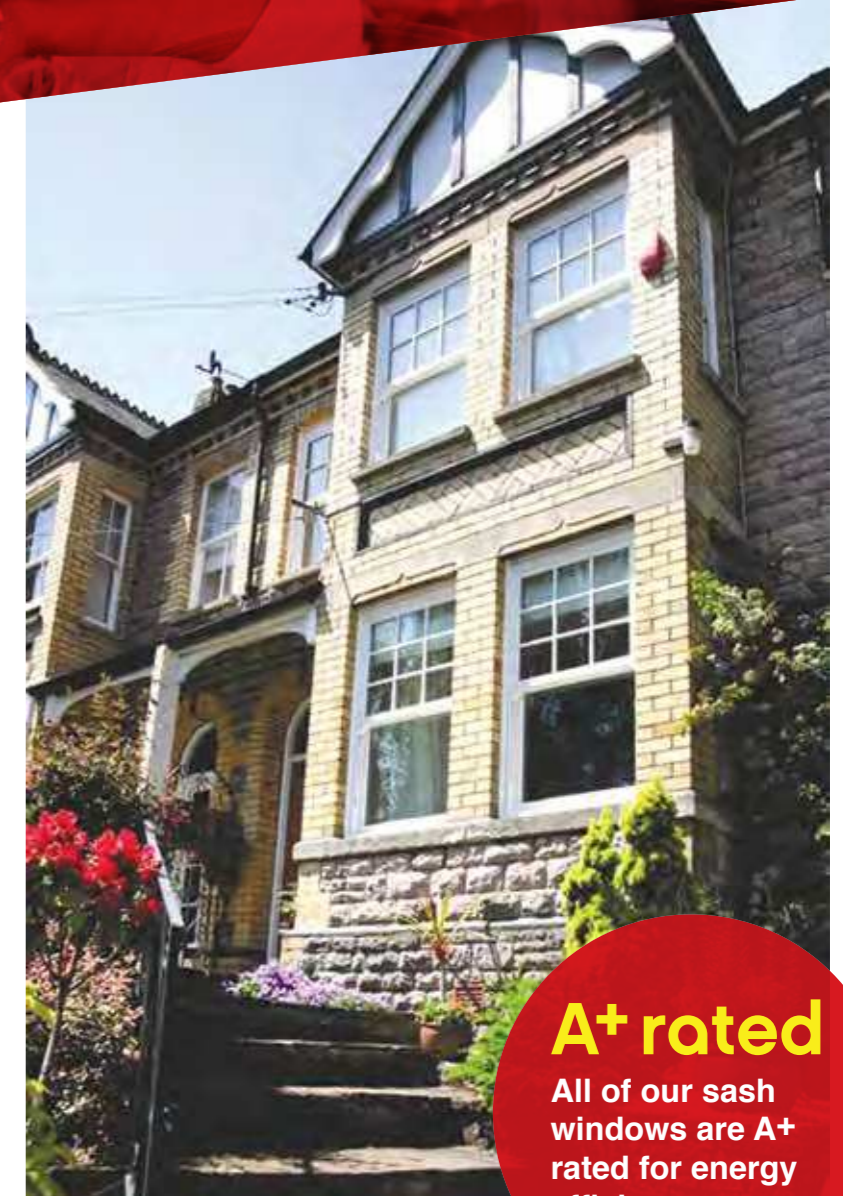
Traditional, elegant and practical, Polar Bear sliding sash windows perfectly suit many different types of older homes.

Our sliding sash windows combine authentic style with precision engineering. They are an ideal replacement for traditional wooden sash windows, if you want to retain your home's historic charm without wooden windows that are drafty or jam and rattle.

Polar Bear Windows provide uPVC sash windows that are custom-built for a perfect fit and offer superior thermal insulation properties to wooden sash products and of course are maintenance free. We offer sliding sash windows made to measure, along with a spiral balance operation.



Top: Sash window **Middle:** Catch and horn detail
Bottom: Tilt mechanism



Victorian terrace with uPVC sash windows

A+ rated
All of our sash windows are A+ rated for energy efficiency



Casement Windows

Smart, simple and attractive, Polar Bear Windows double glazed casement windows suit every type of home, no matter what its style.

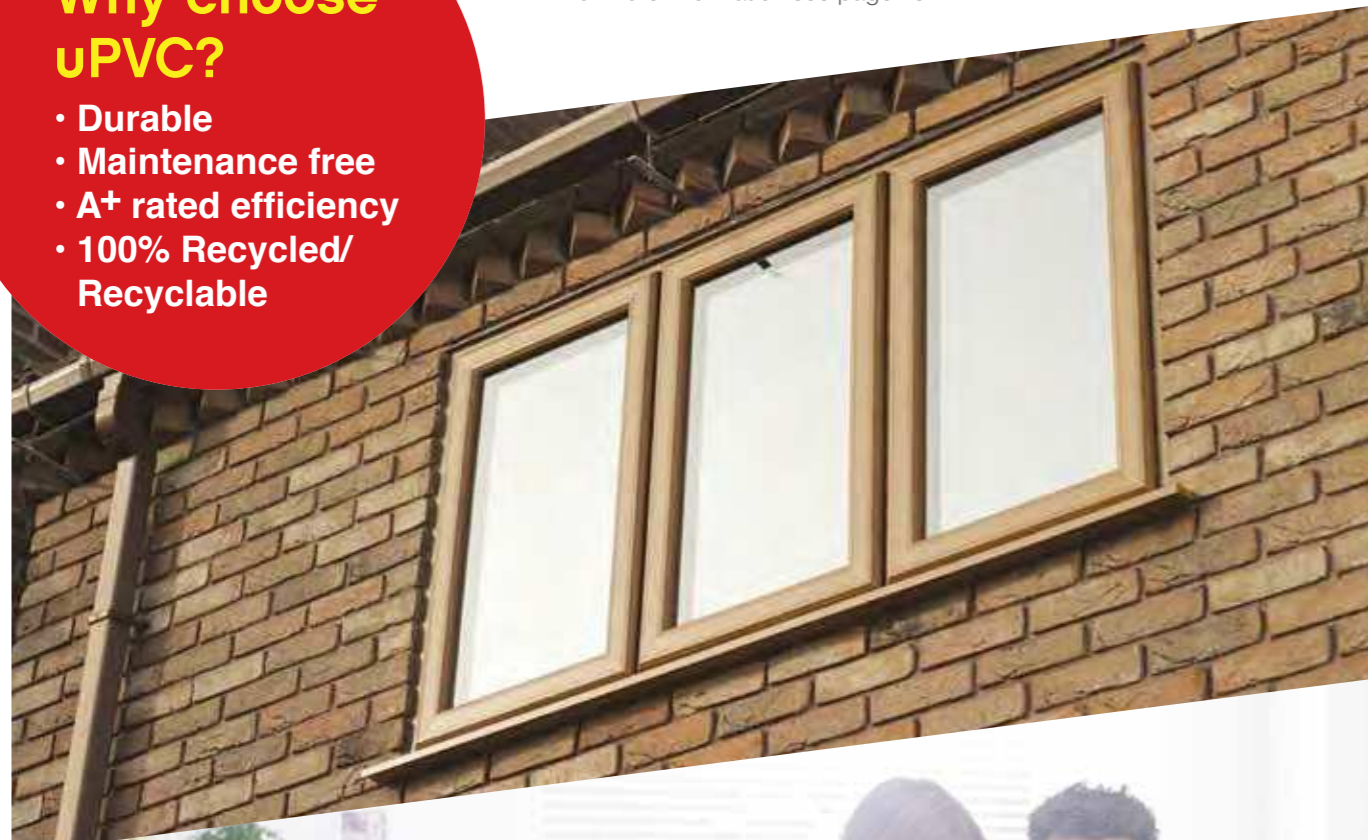
We've had years of experience in making our bright, practical casement windows and carefully designing our flagship product to keep your home wonderfully warm, quiet and extra secure. The hard wearing materials they are manufactured from mean our casement windows are virtually maintenance free.

Our uPVC casement Windows are tailor-made to virtually any height and width so you can have this classic window made to your exact requirements. Your casement windows will be fitted to the highest standards and come with an unparalleled 20 year guarantee on the glazing as well as an insurance backed 10 year guarantee on the installation and all moving parts.

All our windows are available in a range of coloured wood grain finishes, for more information see page 19.

Why choose uPVC?

- Durable
- Maintenance free
- A+ rated efficiency
- 100% Recycled/ Recyclable



Our casement windows come in a wide range of different styles to suit any property, below is a small selection of the windows we've fitted, to view more examples visit our website: www.polarbearwindows.co.uk



Standard Casement



Georgian Bar Casement



Double Side Opening



Bay Casement



Casement Whole House



Leaded Casement Whole House



French Casement



Arched Casement



Golden Oak Casement



Georgian Bar Casement

Bay Windows

Bay windows are a great attribute to any property. However, old, rotten or tired looking bay segmented windows really do let any property down.

With a range of coloured uPVC finishes and energy efficient A+ rated windows, we've designed and fitted the perfect bay window solution for properties of all shapes, styles and sizes. Below is a snap shot of a few of these.



Tilt Windows

Our stylish, modern, tilt and turn windows have all the benefits of our standard casement windows; durable, secure construction and A+ rated energy efficiency, but with the added convenience of being able to clean the outside of the windows from the inside of the property – ideal for flats or second story windows, where access is limited.



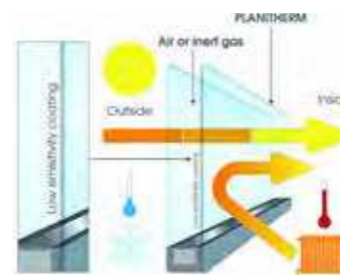
Wood Grain Finishes

Our uPVC windows and doors are also available in a choice of coloured wood grain effects. All the quality, durability and energy-efficiency of our standard white windows, but with a look tailored to suit your property's style perfectly.



Glass Options

We have a range of glass options to suit every window, the glass used in your windows will depend on factors such as location, energy performance and aesthetic preference. Below are the options available, for full details visit our website: www.polarbearwindows.co.uk



Planitherm Glass
PLANITHERM is Europe's leading energy saving window glass and is the most efficient glass available.
Read more at www.planitherm.com



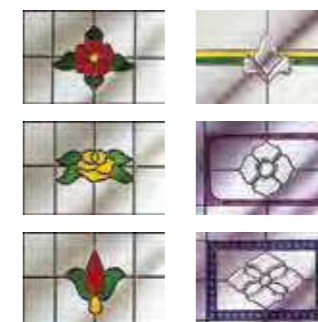
Pilkington Activ – Self Cleaning Glass
Specially coated glass that breaks down dirt and washes it away when it rains – leaving a streak free finish.
Read more at www.pilkington.com



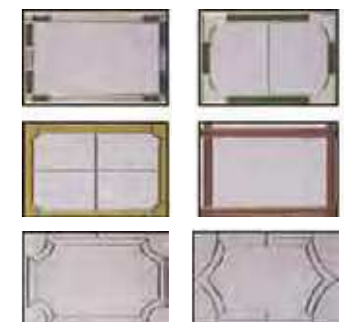
Textured Glass
Available in a large choice of patterns, with varying degrees of opacity. Ideal for rooms where privacy is required.



Leaded Glass
Gives a classic look to your windows and doors – available in a range of traditional patterns and designs.



Fanlight Designs
A range of traditional fanlight designs to give your windows and doors a touch of elegance. Available in traditional and bevelled styles.



Fanlight/Window Boarders
Add character to your fanlights or windows with our range of patterned boarders.

“ windows
the way they're
meant to be ”

RESIDENCE 9®



“ Faultless installation,
no mess afterwards,
polite and friendly
people ”

Mr & Mrs Murry BRISTOL

The perfect view from your home.

Residence 9 windows outperform many other window systems due to the combination of sophisticated design, innovation and technological advancements. You can choose from highly efficient double or triple glazed units, attaining U-values of 0.8 with triple glazing, PassivHaus Standard, and 1.2 with double glazing, far surpassing the British Building Regulation requirements. All of this contributes to lower energy bills, keeping you cosy in the winter and cool in the summer.

Residence 9 windows are designed to suit properties from old to new and you can create them entirely to

your own taste or to suit your property. We offer a huge variety of colours, hardware options, and features such as Georgian Bar and butt hinges, that will make your Residence 9 windows completely unique and add a touch of elegance to your home. Every window and door is manufactured using state of the art machinery and then hand finished before being installed in your home by Polar Bear Windows.



Classic, Sophisticated Performance with a Twist...

...the Exclusive Residence Collection window system supplied and fitted by Polar Bear Windows is designed to replicate 19th Century timber windows, but fuses traditional aesthetics with modern materials to create a window that is both elegant and energy efficient.

The perfectly flush exterior recreates a true timber alternative, whilst the interior is stylish and decorative, producing a classic home feel. The modern material is virtually maintenance free; no painting or staining required. Cleaning your windows needs minimum effort meaning they look newer for longer, leaving you time to do more of the things you love.

Whatever period your property is we know your Exclusive Residence Collection windows will look great, as we recreate historical design and considered conservation guidelines, which authentically replicate the traditional timber sightlines.

You'll immediately notice the benefits of the thermally efficient 9 chamber design and modern glazing, whilst keeping the character of **your home, traditionally transformed by Polar Bear Windows.**



*Quintessential character
with a modern twist & feel*



*“ Great teamwork
from Residence9 and
Polar Bear Windows,
a magnificent job
well done! ”*

Mr & Mrs Murry BRISTOL

**Be Original. Traditional
Windows, bespoke to you.**

Make your windows and doors truly individual by selecting dual colours, complement your interior designs by tailoring your internal colour by room and choose an

external colour that creates the signature first impression to suit your exterior. There are a variety of hardware designs to choose from, whether your style is contemporary or period.



**We combine
unmistakable style with
timeless & delightful charm**

The classical design of Georgian Windows have high quality, symmetrical detailing and an unmistakable style that offer delightful charm to the architecture of this period. Our Georgian design contains the same iconic and beautiful detailing, meticulously recreated to preserve the character of your property.

Residence 9 encapsulates British qualities.

Lovingly designed at the Residence head office in Gloucestershire, once you have chosen your personalised configurations, your windows and doors are hand crafted by chosen fabricators in and around Britain, before being fitted by Polar Bear Windows.

Quintessentially yours.

*“ What a terrific product,
what fantastic service. ”*

Mr & Mrs Murry BRISTOL



Further options include Georgian bar and weatherbar/ mullion stiffener, both of which can be added to replicate existing or add new character to your home. Design your perfect solution with Residence 9. Residence 9 can tick all the boxes for your property. It is designed to replicate

the flush timber designs found in heritage properties in our towns, villages and cities. It enables you to replace your windows and doors with an authentic design and in heritage colours, without losing the character appearance and feel of the period.

Polar Bear Doors

Choosing the right door is guaranteed to create a lasting impression for your home. Whether you are reflecting the existing style and period of your home or creating a brand new image – Polar Bear Windows has the answer. We offer a wide range of door styles and panel designs to meet every need you may have.

A Polar Bear door provides a formidable barrier against forced entry, as well as creating a distinctive and individual entrance feature.

With multipoint locks and strong hinge mechanisms our doors are manufactured with security in mind and no compromises have been made in fitting the best components for years of maintenance free use.



A+ rated
All of our doors are A+ rated for energy efficiency

Composite Doors

Our high quality composite doors come in a range of elegant styles and colours to enhance the entrance to any home.

With multipoint locks and strong hinge mechanisms our doors are manufactured with security in mind and no compromises have been made in fitting the best components for years of maintenance free use.

Our composite doors

(each door style has a number of glazing and colour options – please visit our website for full details)



Composite Half Moon Three Composite Four Cottage Small Rectangle Composite Six Four Glazed Composite Half Arched Composite Half Stable Door Diamond

Just a selection of colours from the Premium Colour Range

Discover the perfect composite door for your home

Our Composite Door Collection is a breakthrough in door technology, combining proven levels of high security with incredible good looks, in fact, quite simply, it's a door that possesses superior style with strength.

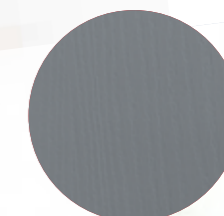
The tough and durable exterior of our Composite Door has the true aesthetics of wood without the need for painting or varnishing, making it practically maintenance free.



Traffic Blue



Cream



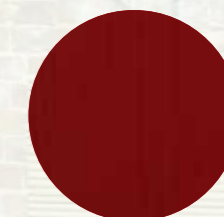
Dusty Grey



Emerald Green



Flame Red



Oxide Red



Pastel Violet



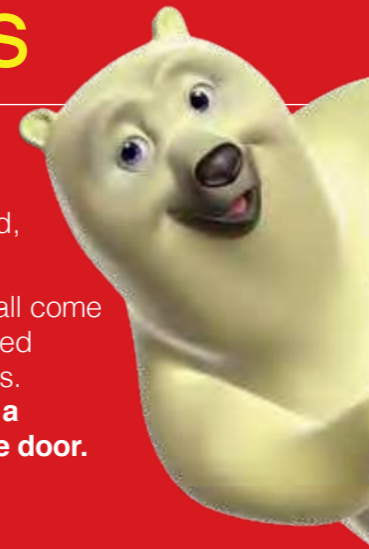


Burglar-Proof Locks

uPVC Panel Doors

We offer a fantastic range of uPVC entrance panel doors. With colour finishes in White, Rosewood, Light Oak or our new Irish Oak.

Security is at the heart of all our doors – all come with multi-point locking systems, reinforced frames, and anti-drill and anti-bump locks. **You will have total peace of mind with a Polar Bear Windows installed entrance door.**



Security Features

- Kitemarked Yale Multipoint Locking System
- Anti-Bump
- Anti-Pick
- Anti-Drill
- Anti-Snap
- Anti-Extraction
- Police Approved

Our panel doors

(for full range options and more fitted examples visit our website)



Balmoral One Large Diamond Lead

Manor Half Diamond Lead

Kensington Two Diamond Lead

Windsor Two Patterned

Canterbury One Arched Georgian

Rockingham One Patterned

Not all Doors are made equal....

Rockdoor has been the driving force behind composite door technology for over 20 years.

We use nickel-coated solid brass for our hook locks, high impact uPVC skins to resist cut-through, carbon fibre to reinforce our inner frames and a unique S-Glaze system that locks the glass into your door for life. It means Rockdoors can't be forced open.

And because every Rockdoor is made-to-measure rather than mass-produced to a standard shape before being trimmed to size, it's an exact fit for your home. It means no leaks, no draughts and lower heating bills. The toughest, safest and most energy efficient door.



Windsor Plain Glass White Select

Indiana light oak ultimate

**Keeping you safe.
Reducing your bills.
Giving you choice.**



Arch Doors

We install many Arched Doors across Bristol and surrounding area, and have a great reputation for designing and fitting a superior product for our customers.

Custom forming curved uPVC is a specialist job, and one that Polar Bear Windows are experts in. Let us give you a free, no obligation quote for your arched door.



Patio Doors

Allowing light to flood your room and increasing that wonderful feeling of space, our Patio Doors bring the outside in and keep intruders out.

Our uPVC Patio Doors provide exceptional quality with low maintenance and never need painting. They can be supplied with a "tilt and slide" feature, enabling the door to be either tilted inwards for ventilation or opened fully for access to the garden.

To keep you secure, the doors cannot be lifted out of their frames. We fix all hinges, locks and keeps directly into steel reinforcement, multi-point locking is fitted as standard and the sliding panels interlock.

Available in white or the natural texture of wood grain in mahogany or golden oak finishes.



French Doors

Bring the outside space into your home – our french doors are fully opening, allowing your garden or patio to feel like part of the room.

We always use toughened (safety) glass which breaks only into small, almost harmless pieces. As an option, you can have laminated glass which makes your door much harder for intruders to get through. To keep you secure, the doors cannot be lifted out of their frames.

Choose from white or the natural texture of wood grain in mahogany or golden oak finishes.



Bi-fold Doors

Bi-folding doors offer a modern and contemporary feel to almost any home. Conventional sliding patio or french doors just cant offer the same versatility or unique style of Bi-folds. Take control of the space in your home and enjoy the unrestricted vista of your garden, terrace or patio that only a Bi-folding door can offer.

When you order a Polar Bear Windows Bi-fold door you can be assured that you are making the right choice. From its thoughtful design, quality engineering and manufacture to the careful and precise installation – we take care of it all.

Our Bi-fold doors are beautiful in design, with hard wearing components that ensure low maintenance. You can select a number of design options (depending on your opening aperture) to fit your design requirements.



- Aluminium
- Range of process colours
- 10 year Guarantee



Polar Bear Conservatories

“Very high standard of service, communication fantastic.”

Checkatrade 20/03/17

Add value and style to your property

At Polar Bear Windows we feel that the purchase of a new conservatory is not only a major home improvement, adding value and style to your property but also a project that demands a highly professional approach to ensure that the process is simple and hassle free.

All our conservatories are custom built, which means that your conservatory is unique to you. Choose from a range of styles such as ‘Victorian’, ‘Edwardian’, ‘Lean-To’, ‘Gable’ or ‘Bespoke’.

Our conservatories are designed and built to give you all year round pleasure. Warm in winter, usable in the height of summer, as well as being safe, secure and adding value to your home.

The complete A-Z service

We offer the complete A-Z service with the building of your conservatory. All base construction, floor, roof, windows, doors, electrics, plastering and finishing is carried out in-house by our own craftsmen so you won't need any other tradesmen to finish your dream conservatory.

Every conservatory that we build is tightly project managed for you and each build process is tested thoroughly. For peace of mind, we guarantee that the price we quote you is the final price – no hidden extras or nasty surprises. We want to build your dream conservatory and ensure that the building process runs smoothly and efficiently.

For a **free no obligation competitive quotation**, including CAD drawings to show your conservatory in full detail, contact us now on **0800 078 7449 or 0117 327 0127**

We've fitted conservatories of all styles, shapes and sizes. Below are a few examples of the conservatories we fit, for more information and images, visit our website.



globalsummer





10 year guarantee

Porches

Polar Bear Windows offer a complete 'start to finish' design and build porch service. A well designed porch adds kerb appeal and value to your home. Whether you require a modular uPVC porch, a brick wall and tiled roof porch or something completely unique – we can design and build it for you.

We only use quality materials in all of our porch construction and only fit our high specification windows and doors. All our porches come with

a comprehensive 'insurance backed' 10 year guarantee, giving you peace of mind for the whole of the porch – including the base, all products and building work.

We offer full completion of your porch – from flooring, plastering, insulation and electrics – all in house. No need to worry about other tradesmen finishing your desired porch and the costs that go with them. We provide you with one great value price. So if you want the job done from start to finish at an affordable price – call the professionals.



Flat Roof Solutions/Roof Lights

Polar Bear Windows also offer a complete roofing solutions service.

With many years experience in domestic roofs we can help you with all your roofing problems. From flat roof repair or complete replacement using the 'Firestone Rubbercover' system, to pitched tiled roof renewals. We also offer conservatory roof replacements converting unusable polycarbonate roofs to our flat roof conversions with options such as lantern skylights.

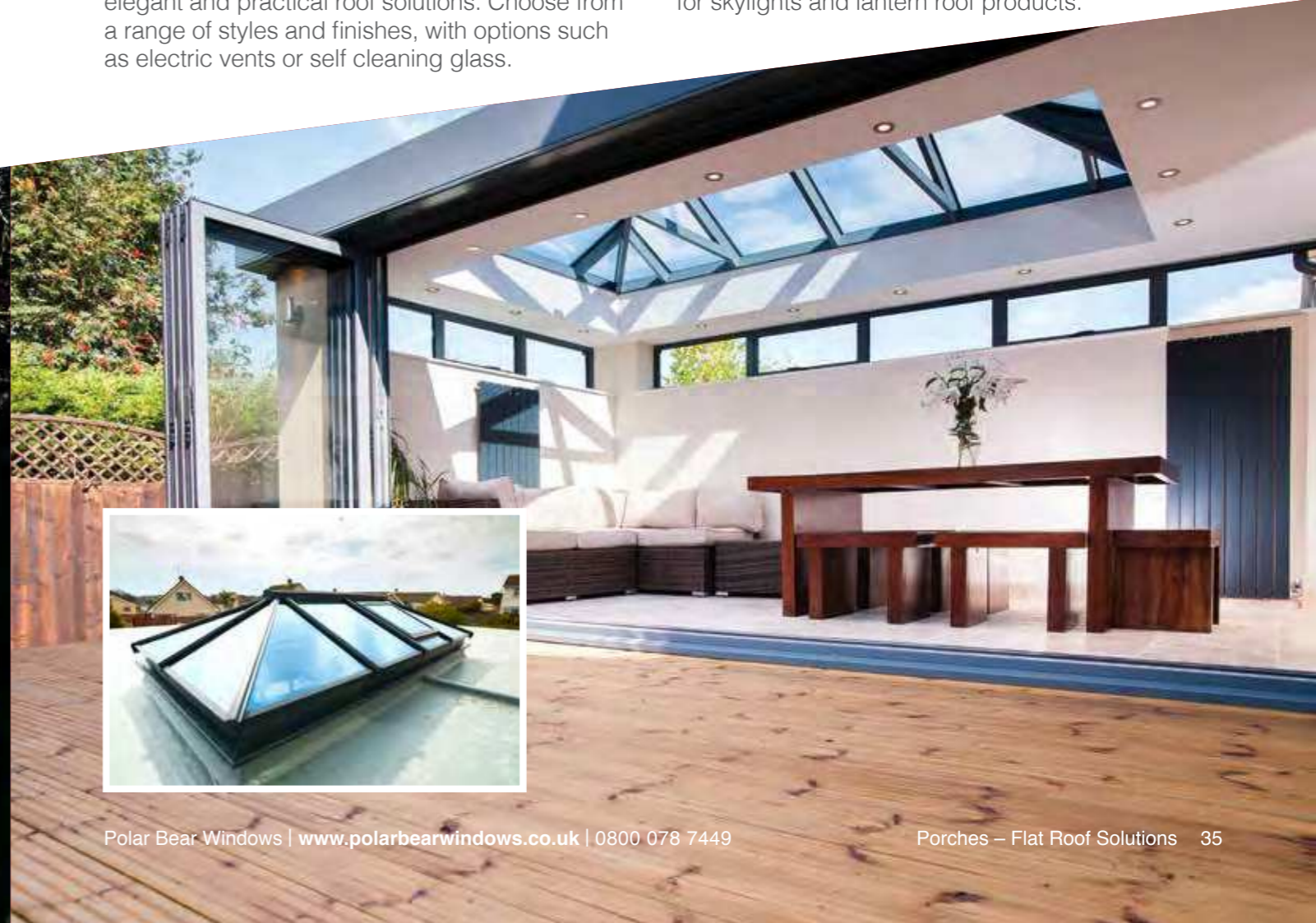
Don't ignore your roof problems, you could be storing up potential problems such as rotting timbers, damp and structural decay.

Roof Skylights or lanterns really enhance any extension or conservatory. Let the light flood into your room and make a statement with these elegant and practical roof solutions. Choose from a range of styles and finishes, with options such as electric vents or self cleaning glass.

We offer a FREE no obligation roof assessment and quotation, contact us on 0800 078 7449 or 0117 327 0127 and we will arrange for one of our roofing technicians to visit and assess your roofing needs.



We can design and install your Skylight or if you wish we also offer a 'supply' only service. Let Polar Bear Windows be your first choice for skylights and lantern roof products.





More Sky Less Roof



Get the Look you want

Designed to the exceptionally high standards you would expect from a Polar Bear Windows product, the new Skyroom offers the benefits of slimline technology combined with visible elegance, outstanding strength and industry leading thermal performance. With intelligent detailing we have been able to create one of the finest contemporary looking products available on the market and all at a sensible price.

BRIDGE THE GAP BETWEEN CONSERVATORY AND ORANGERY



Roof Trim/Fascias

The chances are, the roofline on your home is made from timber and may not be up for the job. This area of your home is the most exposed and has to withstand the force of the Great British weather.

By replacing your roofline with our quality uPVC cladding and bargeboard products you will be one step ahead of the game. It will never need painting and will not rot, crack or flake. It will maintain its good looks for years to come and protect the exterior of your home.

We offer a complete fascia and roof trim service, including cladding, bargeboards, soffits and guttering. We use only top quality materials and all installation is carried out by our experienced fitters to the exacting standards you would expect from Polar Bear Windows.



Driveways

Enhance the look of your driveway with our range of block paving driveways and paths.

All our driveways are built to British Standards and are designed to last. We only use the best materials and working practices and all work carried out is done by our own team – we do not sub contract.



Polar Bear Driveways

Modern Garden Rooms



Garden spaces designed to provide you with a bespoke building that fits your style, available space and your budget perfectly and more importantly is use-able all year round.

BEAUTIFUL, HAND CRAFTED BESPOKE MODERN GARDEN ROOMS

Canopy Room

Visually attractive and incredibly practical, this garden office room is designed to merge the inside and outside worlds. A 1m canopy, including downlights, covers a useful integrated deck area. Our Canopy garden studio can be as small as 6 square metres, right up to a huge 50 square metres, giving you the extra living space that you, your family, or your business requires. It's as flexible and versatile as you need it to be, and makes a great addition to any house

Cube Room

Designed to allow plenty of natural light into the room, the Cube hosts a variety of possibilities. It's the perfect space in which to relax and unwind with family and friends, gather your thoughts alone, or gain inspiration when working or creating. This spacious design also includes an optional 1m decking area, ideal for catching the rays on those longed-for sunny days. Like all Garden Rooms, the Cube's size can be tailored to suit your needs. If you've always dreamed of having an office garden room, the Cube could be just the solution you've been looking for.



THE CUBE CAN BE WHATEVER YOU DESIRE.

Concave Room

This room offers the same flexible design as the other garden rooms in our range, but it also benefits from a more intimate atmosphere. The Concave room is fully insulated, making it warm and cosy enough to use all year round, while the 1m canopy area is fitted with downlights to effortlessly take you from day to night.

The Concave room comes with all of the great features of a Canopy room, but the construction differs slightly in that it offers enclosed decking on all sides for added privacy and comfort.

Rendered Garden Room

Our rendered garden rooms are sleek in design. The rendered finish is seamless giving it a modern and contemporary look that is not only aesthetic but also weather resistant. The monocouche render that we use comes in 20 different colours, allowing for a truly maintenance free, yet highly decorative and aesthetically-pleasing finish.

With an array of colours to choose from, our bespoke Rendered rooms are the perfect garden space, tailored precisely to your needs.



There's Never Been A Better Time To

RE-CYCLE YOUR OLD DOORS AND WINDOWS 4CASH££...

Turn your
house
**Into Your
Home with**

CASH4WINDOWS IS VERY SIMPLE ...

we give you money for your old windows and doors. The money you receive will go towards your upgrade to new energy efficient glazing.

Rather than sending waste materials to landfill, Polar Bear Windows Ltd (in collaboration with Cash4Windows) chooses to recycle. This means we can generate money from your old windows and doors, which we pass back onto you. Not only are you helping the environment by recycling your old products, but you will reduce the cost of your new windows too. **You do not need to do anything**, we will automatically reduce your quotation taking into account the value of your old windows and doors

... SIMPLE !



...In just 4 easy steps

BENEFITS, FOR YOU AND THE ENVIRONMENT

Polar Bear Windows and Cash4Windows want to help our customers combat rising energy prices and improve the energy performance of their homes. By recycling your old windows and doors, we'll help you to afford more thermally efficient ones.

WHAT HAPPENS TO YOUR OLD WINDOWS AND DOORS?

When Polar Bear Windows installers visit your home to fit your new windows or doors, they will remove the old ones, bring them back to our premises, where our experts will separate uPVC, wood, aluminium and glass and recycle each material appropriately.



1. TIME FOR A UPGRADE

Even if you are only thinking about getting your home upgraded **then give us a call.**



3. GET YOUR MONEY

We buy your old windows from you.

Who else offers that!



2. GET A FREE QUOTE

All quotes are free and extremely competitive.

We won't be beaten on price!



4. ENJOY YOUR HOME

Enjoy your fantastic new home today.

It's as simple as 1 2 3 4.



**FREE
HOME
ENERGY MOT**

Solar Panels

Smashing Your Energy Costs and Saving You Money

Solar Bear only use the most qualified and experienced tradesmen when it comes to domestic solar panel installations....

Providing solar power to you.

At Solar Bear we have a solution for nearly all domestic installations. Solar is right for virtually everybody.



INVESTMENT

Solar PV Systems will pay you for each unit of energy produced.

LOWER YOUR BILLS

Based on OFGEM approximation of how much energy a house will use is 3300kW of electricity. Protect yourself against future electricity price increase.

INCREASE YOUR PROPERTY

Value and EPC rating by 5%

ENVIRONMENTALLY FRIENDLY

Reduce your house hold emissions with solar PV system. Plus it doesn't produce any harmful emissions at any point of it's energy use. When you look at carbon emissions, households can be reduced by 900kgCO2/yr. with a 1.8kWp Solar PV system.

FREE HOME ENERGY MOT

We'll even look at your energy bill, to see if you're getting the best deal.

Solar Bear has teamed up with Solarman...

...TO BRING YOU THE BEST VALUE SOLAR DEALS IN THE UK!

There's never been a better time! With energy prices rising 15% annually for last 3 years and more hikes coming, can you afford not to have solar?

The demand for solar has never been greater. Take the first steps to generating and using your own electricity, cutting your energy bills, earning tax-free money and even doing your part to save the planet!

Solar Bear Windows also offer a complete roofing solutions service.

Here's what we'll show you...

How much you'll save on your energy bill **£££££s**.

How much you'll be paid to generate your own electricity **£££££s**.

How much you'll be paid to export your solar electricity **£££££s**.

How long your solar system investment takes to pay back.

We will explain exactly how a solar system works in plain English.

We'll also review your home energy certificate rating (EPC) - adding value to your house.

We'll also check your home voltage to see if it's regulated and that you're not being charged more for unnecessary higher voltage supply, causing undue wear 'n tear on your appliances.

Our award winning Solar PV Systems

Solar Bear only use the most qualified and experienced tradespersons when it comes to solar panel installations.

What are the benefits?

There are countless benefits to a Solar PV System and the demand has never been greater for the eco-conscious home owner and smart investor seeking high interest savings compared to ISAs and current low interest options.

1. Using Solar PV as an investment. Solar PV Systems will pay you a tax-free, index-linked monthly back payment for every unit of energy produced (used or unused). Also adds at least 5% value to your house.

2. Using Solar PV to lower your energy bills. Solar PV will dramatically reduce your energy bill for decades to come..

3. Using Solar PV to power your hybrid battery car.

Car manufacturers like Volvo are gearing production for only hybrid battery electric cars. Having your own solar power generator is like fitting a petrol/diesel pump on your driveway and fueling your car for free for decades to come!

4. Using Solar PV to heat your water immersion heater and lower your gas/oil bills.

Your solar system can heat your immersion tank and provide you with constant hot water on tap, year-after-year even on dull days, whilst cutting your gas/oil bills dramatically!

5. Environmentally friendly technologies. Reduce your household carbon emissions with a Solar PV system, and it doesn't produce any harmful emissions at any point of its energy usage.





NICE & COSY

Here at Polar Bear Plumbing and Heating we only fit the best. We are Vaillant and Worcester installation specialists. Offering upto 15 years warranty on A rated products, insuring total piece of mind for us and most importantly for you.

**Boiler Installation
Boiler Servicing**

HEATING & BOILERS



whether it's installing the right type of boiler for your home or keeping an old installation up to date, we specialise in the installation, servicing and maintenance of all domestic central heating systems.



WE ARE VAILLIANT AND WORCESTER INSTALLATION SPECIALISTS



Polar Bear Plumbing and Heating can help you with all your plumbing needs and services. It might be a leaking pipe, a toilet that won't flush, a leaking overflow, a radiator that won't behave, or maybe you simply want a tap outside.

Whatever the problem, we have the solution! Maybe whilst you have your boiler serviced, we could look at that dripping tap at the same time, saving you time and money later. For the full range of plumbing solutions, just give us a call.

...relax we have it covered **from only £10 a month!**

Your boiler gives you comfort and warmth, especially in the chilly months.

With our boiler and heating cover you can rest assured you're never far away from emergency assistance; including FREE annual boiler service from a friendly and qualified Polar Bear Gas Safe registered engineer.

PLAN 1
ONLY £10 A MONTH

COVER ON BOILER ONLY

Annual service of your boiler
Unlimited call outs every year
UK helpline open 24 hours a day, 365 days a year

Engineer response to breakdown within 48 hours (subject to T&C's)
Repairs to your boiler parts and labour included up to the value of £650

PLAN 2
ONLY £12.50 A MONTH

COVER ON BOILER AND HEATING SYSTEM

Annual service of your boiler
Unlimited call outs every year
UK helpline open 24 hours a day, 365 days a year

Engineer response to breakdown within 48 hours (subject to T&C's)
Repairs to your heating system all parts and labour included up to the value of £650

Automatic entry each year in to our raffle for a chance to win a VIP hot air balloon ride.

FULL BOILER SERVICE

from only **£45** + **10% OFF**

OVER 65's DISCOUNT

CALL FOR A FREE QUOTE TODAY ON 0117 321 1112 & TALK TO THE PROFESSIONALS or view all our products at www.polarbearplumbingandheating.co.uk
JARRETTS GARDEN CENTRE, WILLSBRIDGE, BRISTOL BS30 6EE



uPVC Care –
complete peace of mind

Polar Bear Windows 'uPVC-Care' is available to you if you currently don't have any guarantee left with your uPVC windows or if unfortunately your installer has gone out of business.

Have you got any current issues with your windows or doors?

- Misty units
- Broken hinges
- Leaking conservatory roofs
- Doors not working
- New door panels required
- Patio door units sticky
- Broken handles



Get complete peace of mind when you sign up for uPVC-Care, at a staggering low cost of a one off payment of £150. Or the equivalent of just £15 per year. This entitles you to a 10 year guarantee and:

1. One FREE home visit / inspection
2. Only pay cost Price on any parts fitted
3. FREE labour on any work carried out

Don't let your windows and doors deteriorate, with uPVC-Care everything will be kept in top working order, ensuring your windows and doors keep the weather at bay and your home safe and secure.

Call us now for more information on **0117 321 5545**

uPVC Care

- Peace of mind
- 10 Year Guarantee
- **FREE** labour
- Only pay cost price for parts



WITH OVER **30 YEARS** EXPERIENCE.
Repairs We Cover:

- UPVC DOORS & WINDOWS
- CONSERVATORIES
- MISTED & BROKEN GLASS
- HANDLES & HINGES
- DOOR FITTING SERVICE
- REPLACEMENT GLASS
- BROKEN DOOR LOCKS
- ALL UPVC WORK



FOR ALL YOUR DOORS, WINDOWS, CONSERVATORIES REPAIRS IN BRISTOL & BATH CALL US ON

0117 321 5545
FOR A FREE QUOTE



OR VISIT www.upvcsurgeon.co.uk

Welcome to UPVC Surgeon

UPVC Surgeon can repair all your problems with windows, doors, glass units, double glazing, uPVC products, broken hinges & handles without the need for expensive replacements.

PART OF THE POLAR BEAR WINDOWS GROUP

Terms & conditions:
Price offered is based on average home of 7 windows and 2 doors. All servicing and labour is free with the premium. All parts are charged at trade value. Prices correct at time of going to print.

Satisfied Customers

Polar Bear Windows only use the highest quality products with A+ rated windows and doors now fitted as standard. We have a wealth of experience in fitting windows, doors and conservatories, and every day customers tell us how pleased they are with the work carried out by our highly trained, professional team.

Here are just a few words from our very satisfied customers.



Checkatrade.com



When it comes to knowing what customers want, Polar Bear Windows is a pro. We listen to customer's needs and make sure those needs are being met. We value our customers feedback, and understand how this leads to happier customers.

So naturally, we wanted to share a selection of these experiences with you.



Dave C

★★★★★ 2 May 2017

"Just like to say this is a very professional company Mark came out and gave us a quote which we was very happy with !Sam and Tom The workers turned up on the day they said it was happening very friendly and professional work men very clean workers no mess !would definitely recommend them to everybody would highly recommend this company kind regards Mr and Mrs Carroll"

installed. From start to finish the service from the ladies in the office through to the chap who installed the door was very professional and clean. We even had the opportunity to design our door in the PBW showrooms so we could put our own personal touch to it. I would have no hesitation in recommending Polar Bear Windows Ltd".



Andy S

★★★★★ 15 March 2017

"Just a quick line to thank you all so much for the wonderful job you have done in supplying and fitting our lovely new windows, they look just like the old ones they replaced, which trust me, is exactly what we wanted to achieve living in a barn conversion, just these new ones aren't rotting or leaking like the old wooden ones they replaced! Can you please pass on a massive thanks to all concerned, Mark, Rosie, John, Jen and the two fitters, they were fab".



Rebecca M

★★★★★ 14 April 2017

"We just had another fantastic installation by the Polar Bear Windows team. We had previously had our windows installed by PBW, they did a fantastic job, clean and the finish was excellent. We had no hesitation in going back to them to have a new front door



Checkatrade.com

See what people say about us on Checkatrade - we now have over 480 independent customer references, here are just a selection.



Installation Of Large Upvc Bay Window

"Paul and Lee arrived on time, were polite and efficient. They completed the work to our total satisfaction. We are delighted!"

Verified By Email – Customer in Bristol 13 April 2017



Entire house new windows, new front and back door, guttering, fascias and dormer windows.

"Excellent service from start to finish - professional, timely and honest. No hard sell. We felt totally comfortable giving them our key and having them in our home fitting when we were at work for the week. Mark Grey (and Steve) were both brilliant fitters. Mark was also great with doing pre-visits and following up with us. He had to pop back a couple of times to finish off little bits and bobs and he did that when he said he would without us having to chase. Our house has been transformed and we're very pleased! Thank you Polar Bear Windows Ltd!"

Verified By Email – Customer in Bradford-on-Avon 25 September 2017



5 New Windows And A Patio Door

"We have nothing but praise for this company, from day 1 of contacting them they have been superb, Paul and lee was sent to us to install our windows and patio doors, the work they did was superb. They took great care and pride in there work, very courteous and polite, there standard of work was 2nd to non, site was left clean daily, there aim was totally focussed on making sure we were happy, they explained all what they done daily so we were kept upto date with how things were going etc, we like to say a big thank you to all we have dealt with at Polar Bear"

Verified By Telephone – Customer in Bristol 11 April 2017



Dormer kitchen window removal and installation.

"Really good finish. Was a difficult and time consuming job which was very professionally approached. Was completed at a time when access to the property was difficult. Polar Bear Windows went out of the way to accommodate us and we are delighted with the finished product. We were kept apprised of the plans and developments."

Verified By Email – Customer in Bristol 2 September 2017



Fitted new windows and front door.

"Paul ad Lee, great attitude arrived on time, very clean, tidy and professional, very customer focused, a shining example of how tradesmen should be."

Verified By Telephone – Customer in Bristol 9 July 2017





recommended by
80 out of 80 people!



Our house has been transformed - very pleased!

"Excellent service from start to finish - professional, timely and honest. No hard sell. We felt totally comfortable giving them our key and having them in our home fitting when we were at work for the week. Mark Grey (and Steve) were both brilliant fitters. Mark was also great with doing pre-visits and following up with us. He had to pop back a couple of times to finish off little bits and bobs and he did that when he said he would without us having to chase. **Thank you Polar Bear!**"

P McLernon 13/10/2017

RECOMMENDED



Customer Service
Quality
Value



Excellent job

"Extremely happy with the job. Fitters were on time, gave a brilliant service, happy to answer and explain any questions I may have had. Completed a difficult job with excellence and cleaned up behind themselves as they went. I would gladly recommend them and plan on using them

again for future work."

Helen, Avon 26/09/2017

RECOMMENDED



Customer Service
Quality
Value



Respectful, reliable and effective

"Lee and Paul have been fantastic. They have been really friendly and deeply respectful. I really trusted them with my home. They both have a lovely way about them. The windows are even better than I imagined and I would highly recommend them. They look beautiful."

Alison, Avon 20/09/2017

RECOMMENDED



Customer Service
Quality
Value



Prompt and professional

"I am very pleased that we chose Polar Bear to fit our new windows, French door. Paul

and Lee have done a brilliant job on behalf of Polar Bear. Always turning up on time and not leaving until everything was neat and tidy, they were a real pleasure to have working in the house. We love the finished product and would definitely recommend Polar Bear."

Lynne, Avon 13/09/2017

RECOMMENDED



Customer Service
Quality
Value



Three gold stars!

"Replaced my windows with full, opening patio doors and thought the work was absolutely excellent. I would 100% recommend them to anyone else, three gold stars from me!"

Which? Trusted Traders Consumer 09/06/2016

RECOMMENDED



Customer Service
Quality
Value



CHILLAX*

finance available with flexible monthly payments



Price based on 6 WINDOWS & 2 DOORS FITTED including VAT

FROM ONLY **£3800** | OR JUST **£100.98*** PER MONTH

*Finance based on 6 Windows 2 doors fitted including vat. Amount: £3,800, including 10% deposit of £380, Total Loan Value £3,420, 48 monthly payments of £100.98, Total loan repayable (incl deposit) £5,136.84, 19.9% APR. Details correct at time of going to print. Finance subject to status.

Contact us for a **FREE**,
no obligation quote on
0117 327 0127



Polar Bear Windows Limited is registered in England and Wales No 7253119 Trading address Jarretts Garden Centre, The Park, Willsbridge, Bristol, Gloucestershire, BS30 6EE. Polar Bear Windows Limited acts as a credit broker and only offers credit products from Omni Capital Retail Finance Ltd. Polar Bear Windows Limited is authorised and regulated by the Financial Conduct Authority. Our registered number is 740955. Credit subject to age and status.



COMPARE THE bear...

...WE WILL BEAT ANY LIKE FOR LIKE QUOTE!!!



Next Steps

Hopefully you now have a good idea of the quality products that Polar Bear Windows offer, and the high levels of service and customer satisfaction we provide.

If you are considering replacement windows or doors, a new conservatory, or any of the other great services we offer, get in touch to discuss your options. We'll provide a free design service and a no obligation quote, and talk you through the fitting process.

If you'd like more information on any of the products or services we provide, please visit our website or call us free.

LIFETIME UPVC GUARANTEE

We guarantee all our white windows and doors against bending, bowing, warping and cracking for as long as you own the property

Contact us
for a **FREE**,
no obligation
quote



FREE 0800 078 7449
Bristol 0117 327 0127



info@pbwl.co.uk
sales@pbwl.co.uk
www.polarbearwindows.co.uk



Polar Bear Windows Ltd
Jarretts Garden Centre, Willsbridge,
Bristol BS30 6EE

